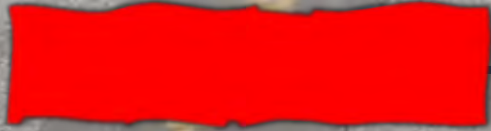


NEW HAMPSHIRE

2024 EXCAVATOR MANUAL



APWA UNIFORM COLOR CODE FOR MARKING UNDERGROUND UTILITY LINES



Electric



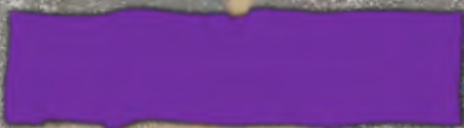
Gas, Oil,
Chemical



Communication



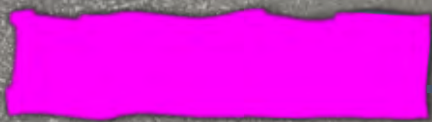
Potable Water



Reclaimed
Water



Sewer



Temporary
Survey



Pre-Mark

Contents

Member Emergency Numbers	5
State of New Hampshire Program Overview.....	7
Preparing to call Dig Safe System, Inc.....	8
Exactix (Electronic) Ticket.....	9
Some Key Elements for a Safe Dig	10
Recognize Unsafe Conditions	11
Steps to Take if You Damage, Dislocate or Disturb an Underground Utility	12
If You Damage an Underground Facility	14
A Message for Excavators	15
A Message for Homeowners.....	16
Suggested Marking Methods	17
Questions & Answers	19
Q. What is a Tolerance Zone?	20
NOTEPAD	21
E-26	22
SNU-0401	23
DIG SAFE SYSTEM, INC. NH MEMBER COMPANY LIST	25
List of Utilities by City and Town	27
New Hampshire Cable Franchise Area.....	53
New Hampshire Telecommunications Service Area	54
New Hampshire Electric Utility Franchise Area.....	55
New Hampshire Gas Utility Franchise Area.....	56
DIG SAFE LAW RSA 374 Underground Utility Damage Prevention System	57
374:48 Definitions. – In this subdivision:	57
374:49 Damage Prevention System.....	58
374:50 Rulemaking.	58
374:51 Notification by Excavator.....	58
374:52 Notification by System.....	59
374:53 Response by Operator.	59
374:54 Notice of Damage.	59
374:55 Civil Penalty.....	59
374:56 Injunctions.	60
EN 800 Underground Utility Damage Prevention Program	61
EN 801 APPLICATION OF RULES	61
EN 801.01 Purpose.....	61

EN 801.02 Application.....	61
EN 802 DEFINITIONS.....	61
EN 803 SYSTEM REQUIREMENTS	63
EN 803.01 Procedures and Operation of Notification Center.	63
EN 803.02 Education and Training.....	65
EN 804 Duties of Operators	65
EN 804.01 Reporting Requirements for Operators of Underground Facilities.....	65
EN 804.02 Notification Requirements	65
EN 804.03 Training of Locators.	66
EN 805 DUTIES OF AN EXCAVATOR	67
EN 805.01 Notification Required Prior to Excavation.....	67
EN 805.02 Excavation That Affects the Tolerance Zone.	69
EN 805.03 Emergency Situations.	69
EN 805.04 Blasting.	70
EN 805.05 Damage to an Underground Facility.....	70
EN 806 MARKING THE TOLERANCE ZONE.....	71
EN 806.01 Tolerance Zone.	71
EN 806.02 Markers.....	72
EN 806.03 Identification.	72
EN 806.04 Emergency Procedures.	73
EN 806.05 Marking Certain Newly Installed Underground Facilities.....	73
EN 807 ENFORCEMENT PROCEDURES	73
EN 807.01 Investigation of Complaints.....	73
EN 807.02 Notice of Probable Violation.	74
EN 807.03 Alternative Responses to Notice of Prob- able Violation.	74
EN 807.04 Notice of Violation.....	74
EN 807.05 Response to Notice of Violation.	75
EN 807.06 Department Action.....	75
EN 807.07 Civil Penalties.....	75

Member Emergency Numbers

GAS, OIL & PETROLEUM

Granite State Gas Transmission	(800) 323-4410
Liberty Utilities (EnergyNorth)	
(Formerly National Grid)	(855) 327-7758 press 1
Maritime & Northeast	
Operating Co (M&N)	(888) 576-4634 press 1
Liberty Utilities Keene (formerly NH Gas)	(855) 327-7758 press 1
Portland Natural Gas Transmission System	(800) 830-9865
Portland Pipeline Corp (petroleum oil only)	(207) 767-3231
Kinder Morgan (formerly TGP)	(800) 231-2800 press 0
Unitil (Northern Utilities)	(866) 900-4115

ELECTRIC

Liberty Utilities (Electric)	(800) 375-7413
NH Electric Cooperative	(800) 698-2007
Eversource Energy	(800) 662-7764
Unitil Energy Systems, Inc.	(800) 852-3339
(Formerly Exeter & Hampton Electric Co)	*Press 1 electric *Press 2 gas odor

TELECOMMUNICATIONS

Comcast	(800) 556-9979 press 4
Consolidated Communications	(866) 984-1611 press 1
Consolidated Communications Northland (Formerly FairPoint Classic)	(866) 592-3763
Breezeline (formerly Atlantic Broadband)	(866) 382-3087
TDS Telecom (formerly Chichester Tel, Kearsarge Tel, Merrimack Tel, & Wilton Tel)	(888) 790-1216
Time Warner Cable	(800) 833-2253

WATER

Aquarion Water Co.

(603) 926-3319

***Press 2 daytime**

***Press 9 after hours**

Concord General Services Water Dept.

(603) 228-2737

***Weekdays 8-5**

(603) 225-8696

***After-hours**

Manchester Water Works

(603) 624-6494

Pennichuck Water Co (city of Nashua)

(603) 882-5191

Portsmouth Municipal Water (D.P.W.)

(603) 427-1530

(or cell phone) (603) 817-3159

NOTE: This list of Emergency Numbers is NOT INTENDED to be all inclusive. Also, this list was based on January 2024 information and is subject to change.

ADDITIONAL PHONE NUMBERS TO REMEMBER

This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

State of New Hampshire Program Overview

New Hampshire's Underground Damage Prevention Program protects excavators, utility operators and the public from the significant dangers associated with damage to buried gas, power, and other utility lines.

The New Hampshire Department of Energy is responsible for enforcing the underground utility damage prevention program within our state to ensure public safety and minimize damage to underground facilities.

New Hampshire is served by Dig Safe System, Inc., a not-for-profit corporation located in Wilmington, Massachusetts which also services the states of Maine, Massachusetts, Rhode Island, and Vermont as a Clearinghouse Center. Excavators are not charged for use of the system. Interested parties can apply for one of three types of memberships which are determined by trench miles of facilities and method of notification. Participation costs, as well as voting rights, are determined by the classification of membership. It is important to note that program costs are paid by the participating members.

The notification procedure is initiated by one of two methods:

- Call at 811 or 888-DIG-SAFE
- Online @ www.digsafe.com with your PC or mobile device



When you call Dig Safe a Customer Service Representative will ask for specific information relevant to the proposed excavation and enters the information into a computer database. Once the location has been identified in the database it will list the members having underground facilities in the area.

This information is reported to the excavator so that the excavator will know the type of facilities to be encountered and to whom they belong. The Customer Service Representative will issue the excavator a permit number specific to that notification and transmit the information to the members identified as having facilities in the vicinity of the excavation.

Dig Safe's normal operating hours are Monday through Friday, exclusive of holidays, from 6:00 am to 6:00 pm. During off hours, only emergency notifications are processed.

Another method of notification is known as Exactix allows the excavator to process routine Dig Safe tickets online 24 hours a day, 7 days a week after the excavator's initial registration. The excavator will be able to obtain their Dig Safe number, legal start date, and a list of members notified. By using Exactix, the excavator may print a copy of their Dig Safe ticket number. For more information on using Exactix or to obtain the excavator's password, go to: digsafe.com, click on Exactix, and then choose New User Registration.

Exactix MAY BE USED for EMERGENCY NOTIFICATIONS

Preparing to call Dig Safe System, Inc.



Locate Request Form

Dig Safe Ticket #_Date_ / _____ / _____ Time _____

Control I.D. _____ Caller's Name _____ Title _____

Phone # _____ Fax # _____ Alt # _____

Email address _____ Business Hours _____ to _____

Company _____

Address _____

City _____ State _____ Zip _____

State _____ Municipality _____

(optional) Latitude _____ Longitude _____

Address/Intersection _____

Nearest Cross St 1 _____

Nearest Cross St 2 _____

Additional Information _____

Type of Work _____

Depth (feet) _____

Area of Work _____

Area Pre marked? Y _____ N _____

Start Date _____ / _____ Time _____ : _____

Excavator Doing Work _____

Exactix (Electronic) Ticket

Welcome to Exactix

Join the thousands of contractors who take advantage of online ticket with PC or Mobile Device. Exactix is available 24/7, and record keeping is easy with a printed confirmation of all your mark out requests.

A Message for Property Owners

Exactix is for professional excavators who are familiar with Dig Safe and apply for tickets regularly. PROPERTY OWNERS -MUST CALL 811 to request a utility mark out, so that a Dig Safe Representative can explain the process and answer any questions about our service. If you are requesting a mark-out for your own property, please call us at 811.

Using Exactix

You must provide the ADDRESS, INTERSECTION, or GIS/GPS COORDINATE of a location. You may also provide the street name, and a detailed description of where the work will be.

Exactix Will NOT Accept

Work that extends beyond 1320 feet (one quarter mile) from the street address, intersection or lat/long coordinates given. If the work is beyond 1320 feet, you must apply for the ticket by phone at 811, so a Dig Safe Representative can draw out the parameters of your work accordingly.

New Streets, Subdivisions and Condo Complexes: Please contact us at 811 for locations that are not reflected on the latest digital map. A Customer Service Representative must draw out these types of locations on the latest digital map to notify the appropriate utilities.

New Google Map Feature

Exactix includes a map feature that allows the user to see the area that they enter the system.

After you enter the location information, a pink highlighted area appears on the map. The pink area represents where the system will search for member utility companies to notify for requested markings.

Please understand that these highlighted areas are for Dig Safe's purposes only. It is a tool that enables the Dig Safe Representative to identify the utility companies that need to be notified.

The excavator's dig location must be located within the pink area. However, you must still describe the scope of your job with your written description on the ticket, and with your pre-marks at the job site. Important Before starting, you must understand the Exactix instructions, rules, and limitations to be sure your excavation notices are transmitted successfully to the appropriate member utilities. Dig Safe will email a password to use Exactix after the following terms and conditions are met.



(DIG SAFE SYSTEM, INC - MA) 12/17/2021 11:38:26

-MG -PS -TV

*** INTERNET TICKET ***

***** REGULAR *****

TIME..11:38 DATE..12/17/2021

REQUEST NO...20215009275

STATE.....NEW HAMPSHIRE

MUNICIPALITY..HANCOCK

ADDRESS..52

STREET...OLD HANCOCK RD

NEAREST CROSS STREET 1..ANTRIM RD

NATURE OF WORK..WATER REPAIR

EXTENT OF WORK

REAR OF PROPERTY

AREA IS PREMARKED..YES

START DATE.....12/22/2021 START TIME..11:45

CALLER.....LISA KUSCHER

TITLE.....

RETURN CALL.....

PHONE #.....603-459-2600

FAX #.....

ALT. PHONE #.....800-441-6281

EMAIL ADDRESS...LKUSCHER@SKILLINGSANDSONS.COM

CONTRACTOR.....SKILLINGS & SONS

ADDRESS.....9 COLUMBIA DR

CITY.....AMHERST

STATE.....NH

ZIP.....03031

EXCAVATOR DOING WORK..SKILLINGS & SONS

Ticket # Start Date Start Time Ticket Expiration Date

Service/Agency	USPS 720000	Contact	Alternate Contact	Emergency Contact
TDS TELECOM - NET	TELEPHONE	USIC LOC (800) 779-9143		
* Principal				
EVERSOURCE - ELECTRIC	ELECTRIC	USIC LOC (800) 779-9143		
* Principal				
COMCAST - NH	CABLE TV TELEPHONE	USIC LOC (800) 779-9143		
* Principal				

This Dig Safe ticket expires on: 01/16/2022

There may be non member utilities in the area that you need to notify. Electric and other utilities may not mark lines they don't own or maintain. You may need to hire a private company to locate these lines.

The excavator is responsible to maintain marks placed by the member utilities.

Emergency Tickets You must call 811 or use Exactix to request an Emergency Dig Safe permit.

Some Key Elements for a Safe Dig

➤ Plan ahead

Understand how long your project may take. Also, it is important to be aware of what underground utilities may be in your digging area.

➤ Communicate w/**both** Members and Non-Members

There may be underground lines in your excavation that belong to entities who are currently exempt from Dig Safe membership, like municipalities. It is your responsibility to contact non-member companies directly.

➤ Premark

Use white paint, stakes, or flags to define the location where you plan to dig. This helps the locating technicians to quickly identify where your project will take place and prevent unnecessary markings outside of your digging area.

➤ Obtain Dig Safe Ticket **Call before you dig (<30 days prior to excavation)**

Tickets expire 30 days from the date of issue.

➤ Wait required time **(72 hrs. excluding weekends & holidays)**

State law requires you to wait the full advance notice requirement of 72 hours.

The member companies are required to respond within this time frame to locate their underground facilities in the area you intend to dig.

➤ Maintain and understand the marks

You are required to maintain the marks placed by member utility companies. If your marks are no longer visible, contact Dig Safe at 811 to request a remark.

➤ Excavate carefully

If digging within 18 inches of a marked underground utility line, you must safely expose the facility by hand digging or by using vacuum excavation equipment.

➤ Renew Ticket after 27 days

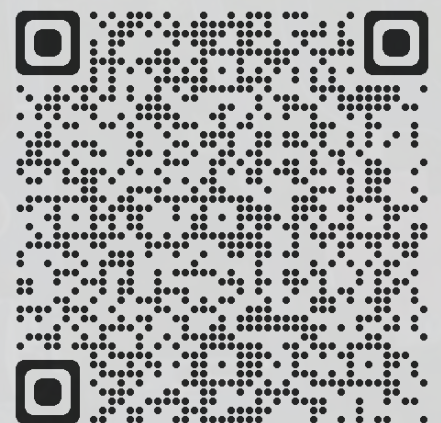
You will be issued a new Dig Safe Ticket number.

➤ Notify member utilities and NH Dept. of Energy of damages

You are required to submit an SNU-0401 in order to report any damage to underground facilities. This also allows you to give the New Hampshire Department of Energy as much information about the event as possible.



Practice Reasonable Care: Exposing Underground Facilities by first using Hand Tools before Digging with a Machine.



**Report Damage by
Scanning the Icon Above!**

WARNING SIGNS OF A GAS LEAK

SOUND

Hissing Noises

Hisssss

BUBBLING

In Wet or Flooded Areas

VEGETATION

Discolored or dead grass/plants

SMELL

Unusual Odor or Rotten Egg Smell

DRY SOIL

Abnormally dry or hard soil

Recognize Unsafe Conditions

- Treat contact with any electric line as an emergency regard- less of whether it appears undamaged, damaged, or severed. This includes contact with above ground high voltage lines.
- Electricity will arc or short to ground producing heat that is up to four times greater than the heat of the sun. At a minimum, it will burn skin and damage internal organs. High voltage electricity can arc significant distances through the air. Be aware of all above ground high voltage lines and keep any part of the equipment at least 10-feet away from overhead lines.

Signs of Ruptured or Pulled Gas Lines

- Gas escaping from the pipeline (hissing sound, gas bubbling to the surface, unexplained dead vegetation on a right-of- way, natural gas smell).
- Fire, explosion, or natural disaster (earthquake, wash- out, lightning, etc.) involving or occurring near pipeline facilities.
- Hazardous liquid (petroleum products) escaping from a pipeline.
- Pools of liquid, blowing dirt, hissing sounds, vapor clouds, gaseous odors, bubbles in standing water, dead vegetation, and frozen soil or ice next to pipelines are all signs of a natural gas or petroleum leak and should be treated as an emergency.

Know the Hazards

- Water under pressure can cause serious injury. Wastewater contains bacteria that can be a significant health risk. Sewer gas will ignite and burn.
- Wet or discolored soil is an indication of a water/sewer leak and should be treated as a potential emergency condition.

Steps to Take if You Damage, Dislocate or Disturb an Underground Utility

A Natural Gas, Petroleum or Propane Line

- Stop work (turn off equipment if it can be done safely) and evacuate site.
- Avoid open flames or anything that might start a fire. Don't do anything that could cause a spark. Eliminate any source of ignition (cigarettes, matches, flint guns, welders, flashlights, electrical and electronic devices, motorized vehicles and equipment, cell phones or anything that could produce a spark or static electricity). Do not start motor vehicles or electrical equipment.
- Notify the local Fire or Police Dept. **Call 911.**
- Notify Gas Company Immediately
- Notify Dig Safe
- Alert everyone on the premises. Evacuate the area and keep the public and traffic away. Tape, rope or place cones around the area.
- Stay upwind of blowing gas.
- Do not try to fix a gas pipe.
- Do not try to extinguish a gas burning fire unless there is a threat to life.
- Report damage to NH Dept. of Energy (see page 9).

A Fiber/Communications Line

- Stop excavation and secure the area for public safety.
- Notify facility owner of the potential damage to copper/fiber cable.
- Do not examine or stare into broken/severed/disconnected fibers/fiber cable. If damage creates a concern, notify the local Fire or Police Dept. Call 911.
- Move a safe distance away from a damaged fiber system (always assume that a laser signal is present).
- Place warning or barricades around the fiber damage location to protect the public and other workers from exposure.
- Do not view broken fiber cables with any optical instruments.
- Report damage to NH Dept. of Energy (see page 9)

An Electric Line

- Stop work immediately and warn all persons in the vicinity, including emergency and rescue personnel, that the ground and objects near the excavator and equipment around the point of contact may be energized.
- Contact the electrical utility operator and fire department immediately if a radio or phone is at hand. Otherwise, remain still and signal for help to relay a call for utility and emergency assistance.
- Remain on the motorized equipment/vehicle.
- Personnel on the ground near the motorized equipment/ vehicle or point of contact should remain still with both feet together. Don't touch the excavator, nearby equipment, structures, or material.
- Evacuate the excavator and the area near the point of contact only after an official of the electric utility deems it safe to do so.
- If immediate evacuation is required due to threat of serious injury from fire, explosion, or another hazard.
- Jump - not step - clear of the equipment and land with both feet together.
- Move a safe distance away (at least 25 to 30 feet) using short hops or shuffling steps to always keep both feet together.
- Do not resume work until an electric utility representative confirms the site is safe.
- Report damage to NH Dept. of Energy (see page 9).

Sewer

Water

- Evacuate the area immediately and keep people out. Leaking water can fill a trench quickly making escape extremely difficult.
- Do not close valves to stop flooding. Closing the wrong valve may affect fire flows and/or possible contamination of water systems.
- Be careful of damaged high-pressure water lines because even the slightest scratch or vibration can cause pipelines to break.
- Move carefully around trenches with wet walls. Wet soil can easily cave in and cause suffocation.
- Sewer gas is flammable; avoid open flames or anything that might start a fire.
- Contact facility operator immediately to report the condition.
- Report damage to NH Dept. of Energy (see page 9).





Don't Take the Last Scoop!

If You Damage an Underground Facility

Any time an underground line is damaged, dislocated or disturbed, you should take photographs and/or videos of the area. Be sure to capture all pertinent information such as but not limited to:

- Premarks
- Locate Marks
- Exposed Facilities
- Damaged Facilities

Never Bury a Damaged Underground Facility!

Even a minor scrape, nick, cut, tear, break, or dent should be reported to the facility owner immediately. If not promptly repaired, it could result in a future leak, service outage, explosion, accident, injury, or death. It is against the law to bury damaged facilities.

Excavators Must Report Damage to Underground Facilities to NH Dept. of Energy

Any time an underground line is damaged, dislocated or disturbed, you must file a Non-Utility Report with the NH Department of Energy. For a Non-Utility Report form (SNU-0401) go to the NH Dept. of Energy website: [Underground Damage Prevention Report Forms | NH Department of Energy](#) If filing a Non-Utility Report Form please email the form to UGDPP@energy.nh.gov Non Utilities (excavators) may also submit probable violations, reports of damage or both by contacting the Division of Enforcement via telephone, email or mail.

A Message for Excavators

This Includes all Homeowners, Landscapers, Blasters, Liquid Propane Companies, Municipal and Utility companies.



An excavator is not just the excavating contractor with a backhoe; it's any person who uses a shovel or mechanized equipment to dig in the earth. This includes the homeowner working in his own front yard. If you are excavating below the ground surface, contact DIG SAFE!

If you are not sure, contact DIG SAFE at 811 or 888- DIGSAFE or www.digsafe.com. This is for your personal safety as well as that of the public. Far too often excavations occur within New Hampshire when an excavator isn't sure of the locations of underground facilities but digs anyway. Damages often result, and the liability associated with tearing into a gas line or an electric line potentially causing an injury, property damage or interruption of service to a major factory, highway, neighborhood, or mall complex is significant.

WHAT IS EXCAVATION?

Excavation is defined as any operation for the purpose of movement or removal of earth, rock, or other materials in or on the ground by use of mechanized equipment, including blasting.

If you are excavating-- You Must have a Dig Safe Ticket.

Excavation includes:

- | | |
|--------------------------------------|----------------|
| ☎ Demolition of Structures | ☎ Auguring |
| ☎ Cable or Pipe Plowing or Driving | ☎ Moving Earth |
| ☎ Setting Poles | ☎ Drilling |
| ☎ Reclamation Processes and Milling | ☎ Grading |
| ☎ Installing Sign Poles | ☎ Trenching |
| ☎ Boring Holes for Percolation Tests | ☎ Digging |
| ☎ Ditching | ☎ Scraping |
| | ☎ Blasting |
| | ☎ Dredging |

A Message for Homeowners

Digging on private property is subject to DIG SAFE rules. So, if you're not sure what's under the ground, notify DIG SAFE. In many instances utilities are not buried very deep and can be easily damaged, even with a hand shovel.

Either you; the homeowner, or the subcontractor excavating on your behalf must notify DIG SAFE. UNDERGROUND FACILITIES is the responsibility of the Homeowner for those situations in which another person is performing the excavation.

Tree Services and Landscapers

All landscapers, including irrigation installers need to know the official definition of Excavation as it appears in New Hampshire law reference RSA 374:48 III. It includes a phrase about tree and root removal and defines digging as an activity where "earth is moved or removed". It doesn't mention how much earth must be removed. It only takes a moment to be safe.



Blasters

Blasters TAKE NOTICE!! Blasting and other excavation activities involving explosives have new special requirements for notifications. 4 hours, 24 hours, or 72 hours must elapse prior to blasting, depending on the circumstance. This allows operators to take special precautions for protecting their underground facilities.

LP Companies

If you are setting an above ground propane container and intend to bury a line to a house or building, contact DIG SAFE if your planned trenching is within 100 ft of an underground facility.

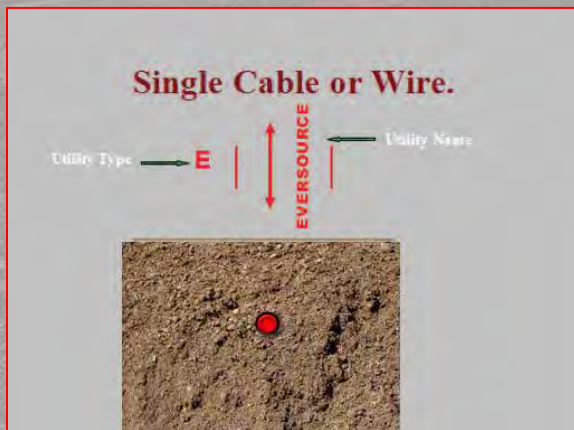
Municipals

Too many municipalities believe they are exempt from having to contact DIG SAFE. Not so. If you intend to dig in your town, contact DIG SAFE before you do.

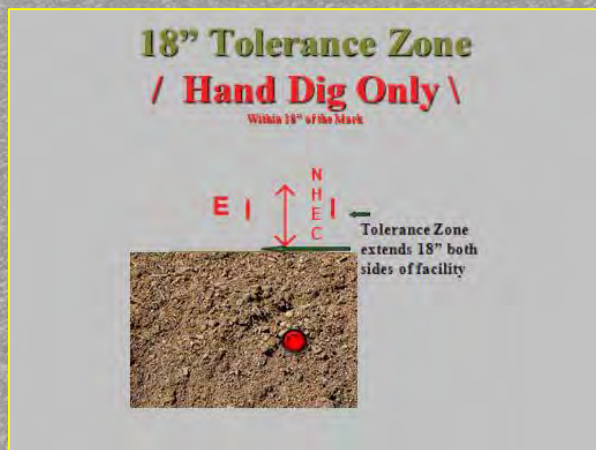
Activities include grading, clearing or installing culverts, re- constructing sewer, water or drainage lines. All require DIG SAFE notification.

Prior to issuing street opening permits, municipals should consider requiring excavators to obtain DIG SAFE Tickets.

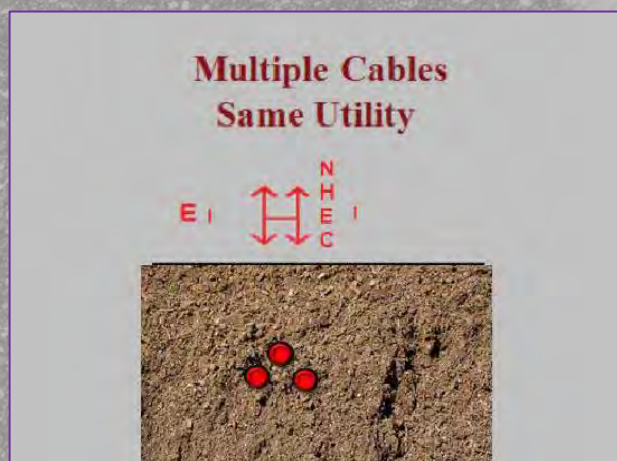
Suggested Marking Methods



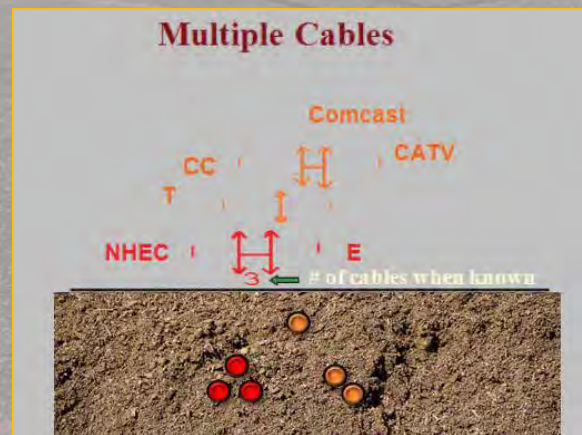
A single cable or wire is indicated with a straight arrow in the direction of the wire. It will be labeled with the utility type and the name of the utility company.



The Tolerance Zone is half the width of the underground facility, plus 18 inches. This is the area that an excavator must dig by hand to expose the facilities before proceeding with a machine.



Multiple cables or wires are indicated by an "H" symbol. Any more than two, and the number of underground cables will be indicated by a number.



Multiple cables or wires are indicated by an "H" symbol. Any more than two and the number of underground cables will be indicated by a number when the amount is known.



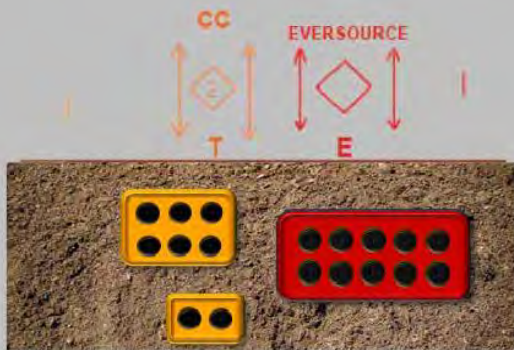
Underground Duct facilities are indicated with a "diamond" shape. The arrows indicate the direction of the facility. It will be labeled with the utility type and the name of the utility company.



When Multiple Types of Underground Facilities are buried close together, the Tolerance Zone will be marked at either end of the marks.

Multiple Duct Marking

Stacked Ducts Marked if Known



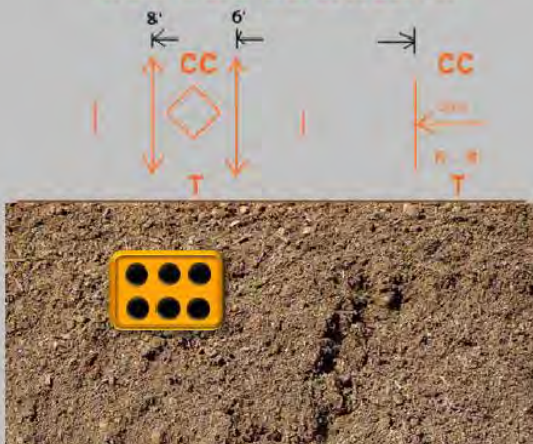
Multiple Ducts are indicated with the number of Ducts stacked if known.

Marking 6" Plastic Pipe



The Tracer Wire allows the mark-out of plastic pipes. The single arrow will indicate the direction of the underground facility.

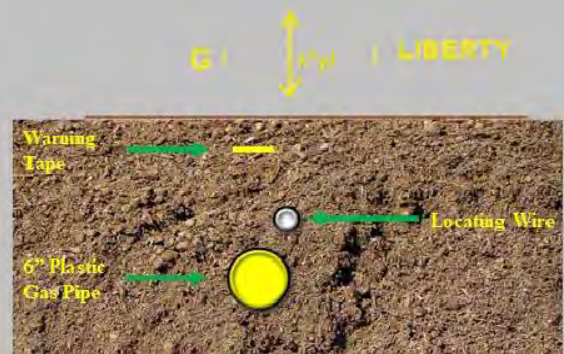
OFF SET MARKING



Offset marks should be used when there is a likelihood that the marking may be destroyed if placed over the underground facility.

Gas Trench Layout

Warning Tape may not be present



Manhole /Vault Brackets



Note that not every manhole cover is centered in a vault. And that not every vault is bracketed.



Questions & Answers

Q. Who is Dig Safe?

A. Dig Safe is a non-profit organization which takes information from the excavator and relays it to member underground facility operators.

Q. Does Dig Safe locate underground facilities?

A. No! The owners of underground facilities are responsible for ensuring that their facilities are properly marked.

Q. Do I have to notify anyone else besides Dig Safe?

A. In many cases, **yes**. Excavators are reminded not to begin excavation until all underground facilities have been marked, including those that might be operated by facility owners not participating in Dig Safe and, therefore, not notified of the excavation by Dig Safe.

Also, check with the municipality in which you intend to excavate as they may have underground facilities, or they may require a permit before digging in a public way. For updated city/town official contact list visit their web site shown below:



Q. Who enforces the Dig Safe Law?

A. The Division of Enforcement of the New Hampshire Department of Energy

Q. If I have questions about Dig Safe, who can I contact?

A. Any questions and/or reports of any activity which could be a probable violation of the Dig Safe law can be addressed by contacting the following.



New Hampshire Department of Energy

Division of Enforcement

**21 S. Fruit Street, Suite 10 Concord, NH
03301-2429**

Phone (603) 271-3670

UGDPP@energy.nh.gov

Q. What is a Tolerance Zone?

A. The Tolerance Zone is a zone designated on the surface using standard color-coded markings which contains the width of the facility plus 18 inches on each side of the facility. Work performed in this zone should be done by other than mechanical means such that the facility will not be damaged.

Q. Is it my fault if I damage a facility that was found to be shallow in depth?

A. Yes! The NH Underground Damage Prevention Program is depth blind. NH Statutes and Rules do not mention the term “depth”. The depth of underground facilities can vary due to grading, landscaping, changes in road elevations and other variables.

therefore, excavators are cautioned that facilities may be shallower or deeper than are expected or than applicable codes may require. Shallow installation of facilities is never a valid reason for damage caused by an excavator.

Also, excavators should be aware that estimates of facility depth given by locators, if given at all, are an indication of how deep the excavator can expect to dig, by hand, before encountering the facility.

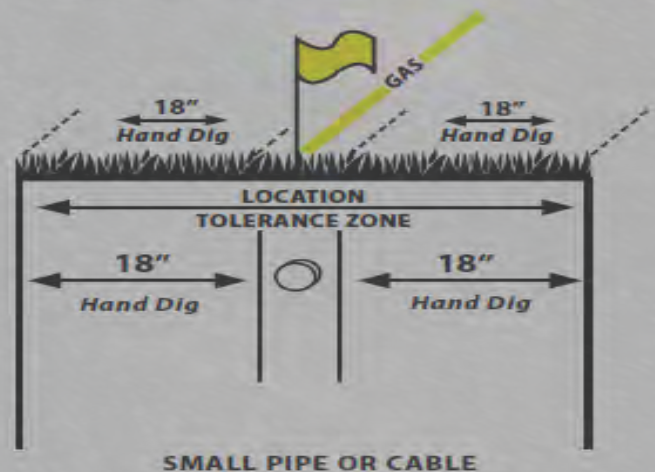
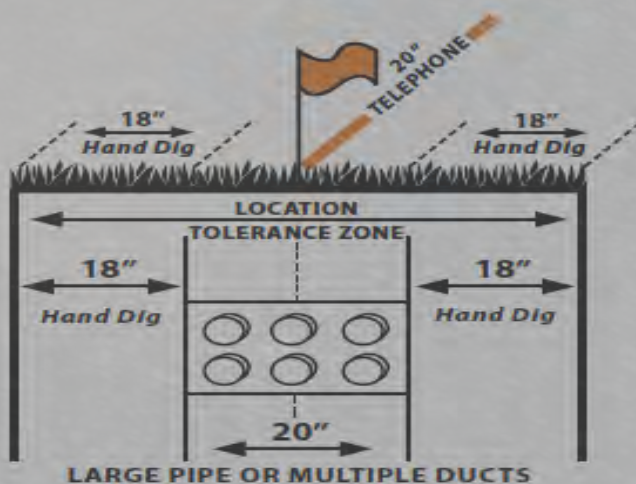
Q. What if my project is complex (i.e.: several streets, length of excavation or large intersection, etc.)?

A. If your project is complex, notify DIG SAFE of proposed excavation and request a meeting with the operators who have underground facilities in the area to discuss marking of their lines.

Q After I notify DIG SAFE of my intention to excavate, will all underground utilities be marked?

A. No. Utilities typically do not mark privately-owned underground lines such as sprinkler systems, private water and sewer service lines or power lines to garages, storage sheds, or even power lines from utility poles to the home etc. Reasonable efforts should be taken to identify and notify owners of private utility lines and allow them the opportunity to have their lines marked prior to commencing work.

TOLERANCE ZONE



[illegible][illegible]

E-26

Q. How are violations reported to the Dept.?

A. Operators must notify using an E-26 form.

**Scan the Code Below to Download the E-26 Form
Send via e-mail, or US Mail to the following:**

E-mail: UGDPP@energy.nh.gov

US Mail: NH Dept. of Energy-Div. of Enforcement
21 S. Fruit St. Ste. 10
Concord, NH 03301-2429

Form E-26			
NEW HAMPSHIRE DEPARTMENT OF ENERGY			
REPORT OF PROBABLE VIOLATION OF UNDERGROUND UTILITY REGULATIONS AND/OR DAMAGE TO UNDERGROUND FACILITIES			
(In compliance with Puc 804.01)			
<input type="checkbox"/> NEGATIVE REPORT Month: <input type="text"/> Year: <input type="text"/>			
No probable violation of underground utility regulations or damage to underground facilities occurred since the date this company last filed a report as required by Puc 804.01.			
INCIDENT DATE: (m/d/yy)		TIME: <input type="text"/> a.m. <input type="text"/> p.m.	
REPORT DATE: (m/d/yy)		GPS COORDINATES:	
		Long: <input type="text"/> Lat: <input type="text"/>	
LOCATION OF VIOLATION / DAMAGE:			
Address: <input type="text"/>		PUBLIC WAY <input type="checkbox"/>	
City: <input type="text"/>		RIGHT OF WAY <input type="checkbox"/>	
State: <input type="text"/> Zip Code: <input type="text"/>		EASEMENT <input type="checkbox"/> PRIVATE PROPERTY <input type="checkbox"/>	
PERSON REPORTING: (FACILITY OPERATOR, EXCAVATOR OR ANY OTHER PARTY)			
Name: <input type="text"/>		AREA CODE <input type="text"/> T DIGIT NUMBER <input type="text"/> EXT. <input type="text"/>	
Company: (if applicable) <input type="text"/>		Home No. <input type="text"/>	
Address: <input type="text"/>		Work No. <input type="text"/>	
City: <input type="text"/>		Fax No. <input type="text"/>	
State: <input type="text"/> Zip Code: <input type="text"/>		Cell No. <input type="text"/>	
EXCAVATOR / FACILITY OPERATOR:			
Name: <input type="text"/>		AREA CODE <input type="text"/> T DIGIT NUMBER <input type="text"/> EXT. <input type="text"/>	
Company: (if applicable) <input type="text"/>		Home No. <input type="text"/>	
Address: <input type="text"/>		Work No. <input type="text"/>	
City: <input type="text"/>		Fax No. <input type="text"/>	
State: <input type="text"/> Zip Code: <input type="text"/>		Cell No. <input type="text"/>	
DOING WORK FOR:			
Name: <input type="text"/>		AREA CODE <input type="text"/> T DIGIT NUMBER <input type="text"/> EXT. <input type="text"/>	
Company: (if applicable) <input type="text"/>		Home No. <input type="text"/>	
Address: <input type="text"/>		Work No. <input type="text"/>	
City: <input type="text"/>		Fax No. <input type="text"/>	
State: <input type="text"/> Zip Code: <input type="text"/>		Cell No. <input type="text"/>	
FACILITY DAMAGED: include type, size, material, pressure / voltage or safety concern:			
<input type="text"/>			
ESTIMATE OF DAMAGE: \$ <input type="text"/> EXCAVATOR BILLED FOR DAMAGE? <input type="checkbox"/>			
PERSONAL INJURY: Yes <input type="checkbox"/> No <input type="checkbox"/>			
DESCRIPTION OF INCIDENT:			
<input type="text"/>			
TYPE OF MARRING: <input type="text"/>			

SNU-0401

Q. How are violations reported to the Dept. (continued)?

A. Excavators or the public may use the SNU-0401 form. (Example below)

**Scan the Code Below to Download the SNU-0401 Form.
Send via e-mail, or US Mail to the following:**

E-mail: UGDPP@energy.nh.gov

US Mail: NH Dept. of Energy, Div. of Enforcement
21 S. Fruit St. Ste. 10
Concord, NH 03301-2429

Form SNU-0401		NEW HAMPSHIRE DEPARTMENT OF ENERGY	
REPORT OF PROBABLE VIOLATION OF UNDERGROUND UTILITY REGULATIONS AND/OR DAMAGE TO UNDERGROUND FACILITIES			
Non-Utility Report			
(In compliance with Pub 805.06)			
INCIDENT DATE: (mo/day/yr)		TIME:	a.m. p.m.
REPORT DATE: (mo/day/yr)			
PERSON REPORTING: (FACILITY OPERATOR, EXCAVATOR OR ANY OTHER PARTY)		AREA CODE	7 DIGIT NUMBER EXT.
Name:		Home No.	
Company: (if applicable)		Work No.	
Address:		Fax No.	
City:		Cell No.	
State:	Zip Code:		
UTILITY COMPANY IMPACTED:			
Was the utility notified of the problems?			
Yes, please provide name of person spoken to:			
No			
LOCATION OF VIOLATION / DAMAGE:		GPS COORDINATES:	
Address:		Long:	Lat:
City:			
State:	Zip Code:	PUBLIC WAY	RIGHT OF WAY
		EASEMENT	PRIVATE PROPERTY
DESCRIBE THE REASON FOR THIS COMPLAINT: (if additional remarks are necessary, or if you describe the incident referenced below, please attach a separate sheet).			
DAMAGE / INJURY: Yes No			
PLEASE CHECK ONE OR MORE OF THE FOLLOWING:			
1. Notification completed, DIG-SAFE NUMBER (if known):			
2. Notification completed, marked, markings not maintained			
3. Notification completed, location was not marked			
4. Notification completed, marked, damage occurred			
5. Excavating outside the pre-marked area			
6. Excavation classified as EMERGENCY SITUATION			
7. Excavator failed to observe 18-in. tolerance zone			
8. Excavator failed to notify nonmember facility operator			
9. Excavating on an expired ticket			
10. Procedures for notification not followed DIG-SAFE NOT NOTIFIED			



Q. How are locations of underground facilities marked?

A. Stakes, spray paint, flags or whiskers are used to identify the locations of underground facilities.

Color coding is used to identify the type of underground facility. Additional description may be provided by letters and arrows to indicate the specific utility, its location, and function.

	RED	ELECTRIC	E
	YELLOW	GAS	G
	YELLOW	OIL	PP
	YELLOW	STEAM	ST
	YELLOW	CHEMICAL	CH
	ORANGE	TELEPHONE	T
	ORANGE	CABLE TV	TV
	ORANGE	TRAFFIC CONTROL	TC
	ORANGE	FIRE ALARM	FA
	BLUE	WATER	W
	PURPLE	RECLAIMED WATER	RW
	GREEN	SEWER	S
	GREEN	STORM SEWER	SS
	GREEN	STORM DRAIN	SD
	* WHITE	IDENTIFICATION FOR PROPOSED EXCAVATION AREA	
	* PINK	TEMPORARY SURVEY MARKINGS	

*Pink may be used for premark during winter conditions when white premarks would not be visible due to snow.



The Division of Enforcement is happy to provide underground damage prevention training at **no charge**.

For more information, please contact:

- New Hampshire Dept. of Energy
Division of Enforcement
- (603) 271-6532
- UGDPP@energy.nh.gov

*** Pink may be used for premark during winter conditions when white premarks would not be visible due to snow.**



DIG SAFE SYSTEM, INC. NH MEMBER COMPANY LIST

(NH Member List Revised Jan 2024)

- AT & T
- ABENAKI WATER COMPANY
- ABENAKI WATER - CARROLL
- ABENAKI WATER – LAKELAND
- ABENAKI WATER – TIOGA BELMONT
- ABENAKI WATER – TIOGA GILFORD VILLAGE
- ALLEN & MATHEWSON ENERGY CORP
- ALLENSTOWN HIGHWAY DEPARTMENT
- ALLENSTOWN SEWER COMMISSION
- AMERIGAS - CONWAY
- AMERIGAS - CLAREMONT
- AMERIGAS - LACONIA
- AMERIGAS - LONDONDERRY
- AMERIGAS - GREENLAND
- ANDROSCOGGIN VALLEY DISPOSAL DISTRICT
- AQUARION WATER CO
- ASHLAND ELECTRIC DEPT
- ATLANTIC BROADBAND (AE)
- ATLANTIC BROADBAND (ER)
- BEDFORD WASTE SERVICES CORP
- BEDFORD, TOWN OF SEWER
- BERLIN WATER WORKS
- BERLIN, CITY OF NH
- BODWELL WASTE SERVICE CORP
- BOW DEPARTMENT OF PUBLIC WORKS
- BRETTON WOODS TELEPHONE COMPANY
- BRIAR HYDRO ASSOCIATES
- CENTRAL HOOKSETT WATER PRECINCT
- CHALK POND WATER COMPANY - NEWBURY
- CHARLESTOWN, TOWN OF HIGHWAY DEPARTMENT
- CHARLESTOWN, TOWN OF WATER & SEWER
- CIRADELLI FUEL COMPANY
- CLAREMONT PUBLIC WORKS
- COGSWELL SPRING WATER WORKS
- COMCAST (TV) (in MA & NH)
- COMCAST (AJ) (in MA, NH & VT)
- CONCORD MUNICIPAL SERVICES
- CONSOLIDATED COMMUNICATIONS (NB)
- CONSOLIDATED COMMUNICATIONS (NT) (ME & NH)
- CONWAY VILLAGE FIRE DISTRICT
- D F RICHARD, INC.
- DEAD RIVER COMPANY
- DOVER, CITY OF
- DUNBARTON TELEPHONE COMPANY
- DURHAM, PUBLIC WORKS
- EASTERN PROPANE & OIL - CLAREMONT
- EASTERN PROPANE & OIL - HUDSON
- EASTERN PROPANE & OIL – LOUDON
- EASTERN PROPANE & OIL – NORTH CONWAY
- EASTERN PROPANE & OIL – ROCHESTER
- EASTERN PROPANE & OIL - WOLFEBORO
- EASTMAN COMMUNITY ASSOCIATION
- EASTMAN VILLAGE DISTRICT
- EMERALD LAKE VILLAGE DISTRICT
- ENERGY NORTH PROPANE
- ENFIELD, TOWN OF
- ESTES OIL & PROPANE
- EVERSOURCE ENERGY (FORMERLY PSNH - PS)
- FIRSTLIGHT (\$109) (in ME & NH)
- FIRST LIGHT - BAY RING
- FRANCONIA GAS CO
- FRANKLIN, CITY OF
- GILFORD, TOWN OF
- GOFFSTOWN DPW & SEWER
- GOFFSTOWN VILLAGE PRECINCT
- GORHAM WATER & SEWER DEPT
- GRANITE RIDGE ENERGY
- GRANITE STATE TELEPHONE
- GROTON WIND LLC
- HAFFNERS
- HAMPSTEAD AREA WATER CO
- HAMPTON, TOWN OF DPW
- HANOVER DPW
- HENNIKER WATER DEPARTMENT
- HINSDALE, TOWN OF
- HOOKSETT VILLAGE WATER DISTRICT
- HUCKLEBERRY PROPANE & OIL LLC
- HUDSON, TOWN OF
- IRVING ENERGY DISTRIBUTION & MANAGEMENT- LITTLETON
- IRVING OIL - CONCORD
- IRVING OIL - W LEBANON
- JAFFREY, TOWN OF
- KEENE GAS
- KEENE STATE COLLEGE
- KINDER MORGAN GAS (TENNESSEE GAS PIPELINE)

- LAKES REGION WATER COMPANY INC
- LEBANON PUBLIC WORKS
- LEMPSTER WIND LLC (IBERDROLA RENEWABLES)
- LIBERTY UTILITIES (ENERGY NORTH GAS)
- LIBERTY UTILITIES (GRANITE STATE ELECTRIC)
- LOCHMERE VILLAGE DISTRICT
- LOWER BARTLETT WATER PRECINCT
- MANCHESTER WATER WORKS
- MARITIME PIPELINE (NE)
- MCI
- MERIDEN VILLAGE WATER DISTRICT
- NEW HAMPSHIRE DOT
- NH ELECTRIC COOPERATIVE, INC
- NEW LONDON PUBLIC WORKS
- NEW LONDON-SPRINGFIELD WATER PRECINCT
- NEWINGTON, TOWN OF
- NEWPORT WATER & SEWER
- NORTH CONWAY WATER PRECINCT
- NOTTINGHAM, TOWN OF
- OSSIPEE WATER & SEWER
- OSTERMAN PROPANE - ENERGY USA
- P GAGNON & SONS INC
- PALMER GAS CO INC
- PDNED GREENLAND LLC
- PEASE DEVELOPMENT AUTHORITY
- PEMBROKE WATER WORKS
- PENACOOK BOSCAWEN WATER PRECINCT
- PENNICHUCK WATER WORKS
- PITTSFIELD AQUEDUCT COMPANY
- PITTSFIELD WASTEWATER TREATMENT FACILITY
- PLYMOUTH STATE UNIVERSITY
- PORTLAND NATURAL GAS TRANSMISSION SYSTEM
- PORTLAND PIPELINE CORP
- PORTSMOUTH D.P.W
- PROULX OIL & PROPANE INC
- RINDGE DEPT OF PUBLIC WORKS
- RIVERMEAD
- ROCHESTER PUBLIC WORKS DEPARTMENT
- ROLLINSFORD WATER & SEWER DISTRICT
- RYE PUBLIC WORKS DEPT
- RYE WATER DISTRICT
- RYMES HEATING OIL, INC
- SALEM WATER DEPARTMENT
- SEABROOK, TOWN OF
- SOMERSWORTH DPW
- SOVERNET FIBER CORP

- SPRAGUE ENERGY CORP.
- SPRINT NEXTEL (in ME, MA, NH, RI & VT)
- SUBURBAN PROPANE - BRENTWOOD
- SUBURBAN PROPANE - FRYEBURG/WEST OSSIPEE
- SUBURBAN ENERGY - LEBANON
- SUBURBAN PROPANE - MILFORD
- TDS TELECOM - CHICHESTER
- TDS TELECOM - KEARSARGE
- TDS TELECOM - UNION
- TDS TELECOM - WILTON
- TDS TELECOM - MCT
- TILTON NORTHFIELD AQUEDUCT COMPANY
- TIME WARNER CABLE - BERLIN
- TIME WARNER CABLE - CONWAY
- TIME WARNER CABLE - KEENE
- TOWNSEND ENERGY
- UNH FACILITIES
- UNITIL - GRANITE STATE GAS
- UNITIL - NORTHERN UTILITIES (NP)
- UNITIL - UNH GAS SYSTEM
- UNITIL ENERGY SYSTEMS CAPITAL (CE)
- UNITIL ENERGY SYSTEMS SEACOAST (EH)
- WATERVILLE VALLEY, DPW
- WAVEGUIDE, INC
- WEST SWANZEY WATER INC.
- WHITE MOUNTAIN OIL & PROPANE
- WHITE MOUNTAIN PAPER CO
- WHITEFIELD, TOWN OF
- WINDSTREAM
- WOODSTOCK, TOWN OF
- WOODSVILLE WATER & LIGHT DEPT
- YOUNGS PROPANE



List of Utilities by City and Town

Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER		SEWER	GAS	LPG
ACWORTH	CONSOLIDATED COMMUNICATIONS		<ul style="list-style-type: none"> LIBERTY NHEC 					
ALBANY	CONSOLIDATED COMMUNICATIONS	TIME WARNER	EVERSOURCE	LAKES REGION WATER				
ALEXANDRIA	CONSOLIDATED COMMUNICATIONS	BREEZELINE	<ul style="list-style-type: none"> NHEC EVERSOURCE 					
ALLENSTOWN	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> NHEC EVERSOURCE UNITIL 	PEMBROKE WATER WORKS		ALLENSTOWN SEWER COMMISSION	<ul style="list-style-type: none"> LIBERTY KINDER MORGAN 	DEAD RIVER CO.
ALSTEAD	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> LIBERTY EVERSOURCE 					
ALTON	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	BREEZELINE	<ul style="list-style-type: none"> NHEC EVERSOURCE MUNICIPAL 	MUNICIPAL				<ul style="list-style-type: none"> RYMES IRVING OIL
AMHERST	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	PENNICHUCK WATER WORKS		COMMUNITY	LIBERTY	<ul style="list-style-type: none"> EASTERN PROPANE ENERGYNORTH IRVING OIL LIBERTY RYMES
ANDOVER	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	COMCAST	<ul style="list-style-type: none"> NHEC EVERSOURCE 	MUNICIPAL				
ANTRIM	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS GST TDS 	COMCAST	EVERSOURCE	MUNICIPAL		MUNICIPAL		



Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
ASHLAND	CONSOLIDATED COMMUNICATIONS	TIME WARNER	<ul style="list-style-type: none"> ASHLAND ELECTRIC NHEC 	MUNICIPAL	MUNICIPAL		RYMES
ATKINSON	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> EVERSOURCE UNITIL LIBERTY 	<ul style="list-style-type: none"> HAMPSTEAD AREA WATER CO. PENNICHUCK EAST 	ATKINSON AREA WASTEWATER RECYCLING	UNITIL	<ul style="list-style-type: none"> ENERGYNORTH PALMER GAS
AUBURN	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS GST 	COMCAST	<ul style="list-style-type: none"> NHEC EVERSOURCE 	MANCHESTER WATER WORKS		LIBERTY	EASTERN PROPANE
BARNSTEAD	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	BREEZELINE	<ul style="list-style-type: none"> NHEC EVERSOURCE 	PENNICHUCK EAST			HUCKLEBERRY PROPANE
BARRINGTON	CONSOLIDATED COMMUNICATIONS	BREEZELINE	EVERSOURCE				<ul style="list-style-type: none"> IRVING OIL EASTERN PROPANE RYMES
BARTLETT	CONSOLIDATED COMMUNICATIONS	TIME WARNER	NHEC	<ul style="list-style-type: none"> LOWER BARTLETT WATER PRECINCT LAKES REGION WATER 			<ul style="list-style-type: none"> AMERIGAS PROPANE EASTERN PROPANE
BATH	CONSOLIDATED COMMUNICATIONS	<ul style="list-style-type: none"> TIME WARNER CHARTER COMMUNICATIONS 	<ul style="list-style-type: none"> NHEC EVERSOURCE WOODSVILLE LIGHT LIBERTY 	MUNICIPAL			
BEAN'S GRANT	BRETTON WOODS		EVERSOURCE				
BEAN'S PURCHASE	CONSOLIDATED COMMUNICATIONS						

Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
BEDFORD	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	<ul style="list-style-type: none"> MANCHESTER WATER WORKS PENNICHUCK WATER WORKS 	BEDFORD WASTE	LIBERTY	<ul style="list-style-type: none"> ENERGYNORTH EASTERN PROPANE RYMES IRVING OIL SUBURBAN PROPANE PINETREE PLACE
BELMONT	CONSOLIDATED COMMUNICATIONS	BREEZELINE	<ul style="list-style-type: none"> NHEC EVERSOURCE 	<ul style="list-style-type: none"> ABENAKI TIOGA RIVER MUNICIPAL 	<ul style="list-style-type: none"> ABENAKI MUNICIPAL 	LIBERTY	<ul style="list-style-type: none"> EASTERN PROPANE HUCKLEBERRY PROPANE ENERGYNORTH
BENNINGTON	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	COMCAST	EVERSOURCE	MUNICIPAL	MUNICIPAL		RYMES
BENTON	CONSOLIDATED COMMUNICATIONS		NHEC				
BERLIN	CONSOLIDATED COMMUNICATIONS	TIME WARNER	EVERSOURCE	BERLIN	BERLIN	<ul style="list-style-type: none"> LIBERTY PNGTS GORHAM PAPER & TISSUE AVRRDD (BIOGAS) 	
BETHLEHEM	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS BRETTON WOODS 	TIME WARNER	<ul style="list-style-type: none"> LITTLETON WATER & LIGHT EVERSOURCE 	<ul style="list-style-type: none"> MUNICIPAL ABENAKI 	MUNICIPAL		STILES
BOSCAWEN	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	COMCAST	<ul style="list-style-type: none"> EVERSOURCE UNITIL 	PENCOOK BOSCAWEN WATER PRECINCT	MUNICIPAL	LIBERTY	
BOW	<ul style="list-style-type: none"> DUNBARTON CONSOLIDATED COMMUNICATIONS 	COMCAST	<ul style="list-style-type: none"> UNITIL EVERSOURCE 	<ul style="list-style-type: none"> ABENAKI BOW PENNICHUCK EAST 	BOW	LIBERTY	<ul style="list-style-type: none"> ENERGYNORTH IRVING OIL RYMES
BRADFORD	TDS	TDS	EVERSOURCE				
BRENTWOOD	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> NHEC EVERSOURCE UNITIL 			UNITIL	<ul style="list-style-type: none"> RYMES SUBURBAN PROPANE

Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
BRIDGEWATER	CONSOLIDATED COMMUNICATIONS	BREEZELINE	<ul style="list-style-type: none"> NHEC EVERSOURCE 				
BRISTOL	CONSOLIDATED COMMUNICATIONS	BREEZELINE	<ul style="list-style-type: none"> NHEC EVERSOURCE 	MUNICIPAL	MUNICIPAL		<ul style="list-style-type: none"> RYMES IRVING OIL SUBURBAN PROPANE
BROOKFIELD	CONSOLIDATED COMMUNICATIONS	TIME WARNER	<ul style="list-style-type: none"> NHEC EVERSOURCE WOLFEBORO ELECTRIC 				
BROOKLINE	CONSOLIDATED COMMUNICATIONS	CHARTER COMMUNICATIONS	EVERSOURCE				
CAMBRIDGE	CONSOLIDATED COMMUNICATIONS		EVERSOURCE				
CAMPTON	CONSOLIDATED COMMUNICATIONS	TIME WARNER	<ul style="list-style-type: none"> NHEC EVERSOURCE 	<ul style="list-style-type: none"> COMMUNITY LAKES REGION WATER CO. 	COMMUNITY		<ul style="list-style-type: none"> DEAD RIVER CO SUBURBAN PROPANE
CANAAN	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> NHEC LIBERTY 	MUNICIPAL	MUNICIPAL		
CANDIA	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> NHEC EVERSOURCE 				<ul style="list-style-type: none"> EASTERN PROPANE IRVING OIL
CANTERBURY	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> NHEC EVERSOURCE LIBERTY 			LIBERTY	
CARROLL	<ul style="list-style-type: none"> BRETTON WOODS\ CONSOLIDATED COMMUNICATIONS 	TIME WARNER	<ul style="list-style-type: none"> EVERSOURCE 	<ul style="list-style-type: none"> ABENAKI MUNICIPAL 			
CENTER HARBOR	CONSOLIDATED COMMUNICATIONS	BREEZELINE	NHEC		MUNICIPAL		<ul style="list-style-type: none"> DEAD RIVER CO IRVING OIL

Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
CHANDLERS PURCHASE	BRETTON WOODS		EVERSOURCE				
CHARLESTOWN	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> LIBERTY NHEC EVERSOURCE 	CHARLESTOWN	CHARLESTOWN		
CHATHAM	CONSOLIDATED COMMUNICATIONS		EVERSOURCE				
CHESTER	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS GST 	COMCAST	<ul style="list-style-type: none"> NHEC EVERSOURCE 	<ul style="list-style-type: none"> HAMPSTEAD AREA WATER CO. PENNICHUCK EAST 			
CHESTERFIELD	CONSOLIDATED COMMUNICATIONS	<ul style="list-style-type: none"> COMCAST ARGENT COMMUNICATIONS 	EVERSOURCE				AMERIGAS PROPANE
CHICHESTER	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	COMCAST	<ul style="list-style-type: none"> EVERSOURCE UNITIL 				<ul style="list-style-type: none"> EASTERN PROPANE RYMES
CLAREMONT	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> NHEC EVERSOURCE 	MUNICIPAL	MUNICIPAL		<ul style="list-style-type: none"> RYMES DEAD RIVER CO EASTERN PROPANE IRVING OIL SUBURBAN PROPANE
CLARKSVILLE	CONSOLIDATED COMMUNICATIONS		<ul style="list-style-type: none"> NHEC EVERSOURCE 				



Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
COLEBROOK	<ul style="list-style-type: none"> DIXVILLE CONSOLIDATED COMMUNICATIONS 	FIBERCAST	<ul style="list-style-type: none"> NHEC EVERSOURCE 	MUNICIPAL	MUNICIPAL	PNGTS	
COLUMBIA	CONSOLIDATED COMMUNICATIONS	FIBERCAST	<ul style="list-style-type: none"> NHEC EVERSOURCE 			PNGTS	
CONCORD	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> EVERSOURCE UNITIL 	CONCORD	CONCORD	LIBERTY	<ul style="list-style-type: none"> RYMES EASTERN PROPANE SUBURBAN PROPANE HUCKLEBERRY PROPANE
CONWAY	CONSOLIDATED COMMUNICATIONS	TIME WARNER	<ul style="list-style-type: none"> EVERSOURCE NHEC 	<ul style="list-style-type: none"> FOREST EDGE FRYEBURG LAKES REGION WATER CO. MUNICIPAL NORTH CONWAY WATER PRECINCT 	MUNICIPAL		<ul style="list-style-type: none"> AMERIGAS PROPANE EASTERN PROPANE RYMES WHITE MOUTAIN
CORNISH	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	COMCAST	<ul style="list-style-type: none"> LIBERTY NHEC EVERSOURCE 				
CRAWFORDS PURCHASE	BRETTON WOODS		EVERSOURCE	ABENAKI			
CROYDON	CONSOLIDATED COMMUNICATIONS		<ul style="list-style-type: none"> EVERSOURCE NHEC 				
DALTON	CONSOLIDATED COMMUNICATIONS	TIME WARNER	EVERSOURCE				
DANBURY	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> NHEC EVERSOURCE 				

Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
DANVILLE	CONSOLIDATED COMMUNICATIONS	COMCAST	• NHEC • EVERSOURCE • UNITIL	HAMPSTEAD AREA WATER CO.			
DEERFIELD	CONSOLIDATED COMMUNICATIONS	BREEZELINE	• NHEC • EVERSOURCE				• EASTERN PROPANE • PALMER GAS
DEERING	• CONSOLIDATED COMMUNICATIONS • GST	COMCAST	EVERSOURCE				
DERRY	• CONSOLIDATED COMMUNICATIONS • GST	COMCAST	• LIBERTY • NHEC • EVERSOURCE • UNITIL	• MANCHESTER WATER WORKS • MUNICIPAL • PENNICHUCK EAST • PENNICHUCK WATER WORKS	MUNICIPAL	LIBERTY	• ENERGYNORTH • EASTERN PROPANE • PALMER GAS • SUBURBAN PROPANE
DIXVILLE	• DIXVILLE • CONSOLIDATED COMMUNICATIONS		NHEC				
DORCHESTER	CONSOLIDATED COMMUNICATIONS	TIME WARNER	NHEC				
DOVER	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	DOVER	DOVER	• UNITIL • GRANITE STATE	
DUBLIN	CONSOLIDATED COMMUNICATIONS		EVERSOURCE				
DUMMER	CONSOLIDATED COMMUNICATIONS		EVERSOURCE			PNGTS	
DUNBARTON	• DUNBARTON • CONSOLIDATED COMMUNICATIONS		• EVERSOURCE • UNITIL				
DURHAM	CONSOLIDATED COMMUNICATIONS			UNH FACILITIES			
EAST KINGSTON	CONSOLIDATED COMMUNICATIONS	COMCAST	UNITIL	HAMPSTEAD AREA WATER CO.			HAFFNER'S PROPANE
EASTON	CONSOLIDATED COMMUNICATIONS		EVERSOURCE				
EATON	CONSOLIDATED COMMUNICATIONS	TIME WARNER					
EFFINGHAM	CONSOLIDATED COMMUNICATIONS	TIME WARNER	EVERSOURCE				

Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
ELLSWORTH	CONSOLIDATED COMMUNICATIONS		NHEC				
ENFIELD	CONSOLIDATED COMMUNICATIONS	COMCAST		ENFIELD	ENFIELD		DEAD RIVER
EPPING	CONSOLIDATED COMMUNICATIONS	COMCAST			MUNICIPAL	UNITIL	
EPSOM				MUNICIPAL			
ERROL	CONSOLIDATED COMMUNICATIONS		EVERSOURCE	MUNICIPAL	MUNICIPAL		
EXETER	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> UNITIL EVERSOURCE 	<ul style="list-style-type: none"> PENNICHUCK EAST MUNICIPAL 	MUNICIPAL	<ul style="list-style-type: none"> UNITIL GRANITE STATE NORTHERN UTILITIES 	
FARMINGTON	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	BREEZELINE	<ul style="list-style-type: none"> NHEC EVERSOURCE 	MUNICIPAL	MUNICIPAL		EASTERN PROPANE
FITZWILLIAM	CONSOLIDATED COMMUNICATIONS	ARGENT COMMUNICATIONS	EVERSOURCE	MUNICIPAL			
FRANCESTOWN	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	COMCAST	EVERSOURCE	MUNICIPAL			
FRANCONIA	CONSOLIDATED COMMUNICATIONS	TIME WARNER	EVERSOURCE	MUNICIPAL			



Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
FRANKLIN	CONSOLIDATED COMMUNICATIONS	BREEZELINE	<ul style="list-style-type: none"> NHEC EVERSOURCE 	FRANKLIN	FRANKLIN	LIBERTY	
FREEDOM	CONSOLIDATED COMMUNICATIONS	TIME WARNER	<ul style="list-style-type: none"> NHEC EVERSOURCE 	<ul style="list-style-type: none"> LAKES REGION WATER CO. MUNICIPAL 			
FREMONT	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS GST 	COMCAST	<ul style="list-style-type: none"> NHEC EVERSOURCE 	HAMPSTEAD AREA WATER CO.			EASTERN PROPANE
GILFORD	CONSOLIDATED COMMUNICATIONS	BREEZELINE	<ul style="list-style-type: none"> NHEC EVERSOURCE 	<ul style="list-style-type: none"> LAKES REGION WATER CO. MUNICIPAL TIOGA RIVER ABENAKI 	MUNICIPAL	LIBERTY	<ul style="list-style-type: none"> EASTERN PROPANE ENERGYNORTH IRVING OIL RYMES DEAD RIVER CO
GILMANTON	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	BREEZELINE	<ul style="list-style-type: none"> NHEC EVERSOURCE 				
GILSUM	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE				
GOFFSTOWN	<ul style="list-style-type: none"> DUNBARTON CONSOLIDATED COMMUNICATIONS 	COMCAST	EVERSOURCE	<ul style="list-style-type: none"> MANCHESTER WATER WORKS GRASSMERE MUNICIPAL GOFFSTOWN 	GOFFSTOWN	LIBERTY	<ul style="list-style-type: none"> EASTERN PROPANE RYMES IRVING OIL
GORHAM	CONSOLIDATED COMMUNICATIONS	TIME WARNER	EVERSOURCE	GORHAM	GORHAM	<ul style="list-style-type: none"> PNGTS PORTLAND PIPELINE (OIL) 	IRVING OIL
GOSHEN	CONSOLIDATED COMMUNICATIONS		<ul style="list-style-type: none"> NHEC EVERSOURCE 				



Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG	
GRAFTON	CONSOLIDATED COMMUNICATIONS		<ul style="list-style-type: none"> LIBERTY NHEC EVERSOURCE 					
GRANTHAM	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	EASTMAN VILLAGE DISTRICT	EASTMAN VILLAGE DISTRICT		<ul style="list-style-type: none"> DEAD RIVER CO IRVING OIL 	
GREEN'S GRANT	CONSOLIDATED COMMUNICATIONS		EVERSOURCE					
GREENFIELD	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 		EVERSOURCE				<ul style="list-style-type: none"> IRVING OIL ENERGYNORTH 	
GREENLAND	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> EVERSOURCE UNITIL 	PORTSMOUTH WATER DEPT.		<ul style="list-style-type: none"> UNITIL GRANITE STATE M&N 	<ul style="list-style-type: none"> AMERIGAS PROPANE DOWNEAST ENERGY EASTERN PROPANE 	
GREENVILLE	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	MUNICIPAL	MUNICIPAL			
GROTON	CONSOLIDATED COMMUNICATIONS	TIME WARNER	NHEC					
HADLEY'S PURCHASE	CONSOLIDATED COMMUNICATIONS							
HALES LOCATION	CONSOLIDATED COMMUNICATIONS		NHEC					

Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
HAMPSTEAD	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> EVERSOURCE UNITIL 	HAMPSTEAD AREA WATER CO.			<ul style="list-style-type: none"> ENERGYNORTH EASTERN PROPANE DEAD RIVER CO PALMER GAS SUBURBAN PROPANE
HAMPTON	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> EVERSOURCE UNITIL 	AQUARION	MUNICIPAL	<ul style="list-style-type: none"> UNITIL NORTHERN UTILITIES 	EASTERN PROPANE
HAMPTON FALLS	CONSOLIDATED COMMUNICATIONS	COMCAST	UNITIL			UNITIL	<ul style="list-style-type: none"> AMERIGAS PROPANE DF RICHARD ENERGY
HANCOCK	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	COMCAST	EVERSOURCE	MUNICIPAL			
HANOVER	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> LIBERTY NHEC EVERSOURCE 	HANOVER WATER DEPT.	MUNICIPAL		<ul style="list-style-type: none"> IRVING OIL AMERIGAS PROPANE
HARRISVILLE	CONSOLIDATED COMMUNICATIONS	FIBERCAST	EVERSOURCE				
HART'S LOCATION	CONSOLIDATED COMMUNICATIONS		NHEC				
HAVERHILL	CONSOLIDATED COMMUNICATIONS	CHARTER COMMUNICATIONS	<ul style="list-style-type: none"> NHEC EVERSOURCE WOODSVILLE LIGHT 	MUNICIPAL	MUNICIPAL		
HEBRON	CONSOLIDATED COMMUNICATIONS	BREEZELINE	<ul style="list-style-type: none"> NHEC EVERSOURCE 				IRVING OIL
HENNIKER	TDS	COMCAST	EVERSOURCE	COGSWELL SPRING WATER	MUNICIPAL		

Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
HILL	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> NHEC EVERSOURCE 	MUNICIPAL			
HILLSBOROUGH	<ul style="list-style-type: none"> GST TDS 	COMCAST	EVERSOURCE	<ul style="list-style-type: none"> EMERALD LAKE VILLAGE DISTRICT MUNICIPAL 	MUNICIPAL		<ul style="list-style-type: none"> AMERIGAS PROPANE EASTERN PROPANE IRVING OIL
HINSDALE	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	MUNICIPAL	MUNICIPAL		AMERIGAS PROPANE
HOLDERNESS	CONSOLIDATED COMMUNICATIONS	TIME WARNER	NHEC				<ul style="list-style-type: none"> EASTERN PROPANE RYMES
HOLLIS	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	CHARTER COMMUNICATIONS	EVERSOURCE	PENNICHUCK WATER WORKS		LIBERTY	<ul style="list-style-type: none"> ENERGYNORTH IRVING OIL SUBURBAN PROPANE
HOOKSETT	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	<ul style="list-style-type: none"> HOOKSETT VILLAGE WATER DIST. MANCHESTER WATER WORKS PENNICHUCK EAST MUNICIPAL 	MUNICIPAL	<ul style="list-style-type: none"> LIBERTY KINDER MORGAN 	<ul style="list-style-type: none"> EASTERN PROPANE AMERIGAS PROPANE IRVING OIL
HOPKINTON	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS GST TDS 	COMCAST	<ul style="list-style-type: none"> EVERSOURCE UNITIL 	MUNICIPAL	MUNICIPAL		
HUDSON	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	HUDSON	HUDSON	<ul style="list-style-type: none"> LIBERTY KINDER MORGAN 	<ul style="list-style-type: none"> ENERGYNORTH EASTERN PROPANE IRVING OIL DEAD RIVER CO HAFFNER'S PROPANE PALMER GAS

Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
JACKSON	CONSOLIDATED COMMUNICATIONS	TIME WARNER	NHEC	MUNICIPAL			<ul style="list-style-type: none"> IRVING OIL SUBURBAN PROPANE
JAFFREY	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	MUNICIPAL	MUNICIPAL		<ul style="list-style-type: none"> ALLEN & MATHEWSON EASTERN PROPANE RYMES
JEFFERSON	CONSOLIDATED COMMUNICATIONS	TIME WARNER	EVERSOURCE			PORTLAND PIPELINE (OIL)	
KEENE	CONSOLIDATED COMMUNICATIONS	TIME WARNER	EVERSOURCE	MUNICIPAL	MUNICIPAL	LIBERTY	<ul style="list-style-type: none"> EASTERN PROPANE CIARDELLI FUEL RYMES L&G PROPANE IRVING OIL AMERIGAS PROPANE ROY BROS OIL
KENSINGTON	CONSOLIDATED COMMUNICATIONS	COMCAST	UNITIL			<ul style="list-style-type: none"> UNITIL NORTHERN UTILITIES 	DOWNEAST ENERGY
KINGSTON	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> NHEC UNITIL 	HAMPSTEAD AREA WATER CO.			<ul style="list-style-type: none"> EASTERN PROPANE IRVING OIL
LACONIA	CONSOLIDATED COMMUNICATIONS	BREEZELINE	<ul style="list-style-type: none"> NHEC EVERSOURCE 	<ul style="list-style-type: none"> LAKES REGION WATER CO. MUNICIPAL 	MUNICIPAL	LIBERTY	<ul style="list-style-type: none"> AMERIGAS PROPANE EASTERN PROPANE RYMES
LANCASTER	CONSOLIDATED COMMUNICATIONS	TIME WARNER	EVERSOURCE	MUNICIPAL	MUNICIPAL	PORTLAND PIPELINE (OIL)	FRANCONIA GAS
LANDAFF	CONSOLIDATED COMMUNICATIONS		<ul style="list-style-type: none"> NHEC EVERSOURCE 				

Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
LANGDON	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> LIBERTY NHEC 				
LEBANON	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> LIBERTY 	LEBANON	LEBANON		<ul style="list-style-type: none"> DEAD RIVER CO IRVING OIL
LEE	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> NHEC EVERSOURCE 	PENNICHUCK EAST			<ul style="list-style-type: none"> P. GAGNON & SONS EASTERN PROPANE RYMES
LEMPSTER	CONSOLIDATED COMMUNICATIONS		<ul style="list-style-type: none"> NHEC EVERSOURCE 				RYMES
LINCOLN	CONSOLIDATED COMMUNICATIONS	TIME WARNER	NHEC	MUNICIPAL	MUNICIPAL		<ul style="list-style-type: none"> DEAD RIVER CO FRANCONIA GAS
LISBON	CONSOLIDATED COMMUNICATIONS	TIME WARNER	<ul style="list-style-type: none"> LITTLETON LIGHT NHEC EVERSOURCE 	MUNICIPAL	MUNICIPAL		IRVING OIL
LITCHFIELD	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	PENNICHUCK EAST		LIBERTY	<ul style="list-style-type: none"> ENERGYNORTH
LITTLETON	CONSOLIDATED COMMUNICATIONS	TIME WARNER	<ul style="list-style-type: none"> LITTLETON LIGHT NHEC 	MUNICIPAL	MUNICIPAL		<ul style="list-style-type: none"> DEAD RIVER CO FRANCONIA GAS
LIVERMORE	CONSOLIDATED COMMUNICATIONS						



Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
LONDONDERRY	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> NHEC EVERSOURCE 	<ul style="list-style-type: none"> MANCHESTER WATER WORKS PENNICHUCK EAST 	<ul style="list-style-type: none"> BODWELL WASTE LORDEN COMMONS <i>MUNICIPAL</i> 	<ul style="list-style-type: none"> LIBERTY KINDER MORGAN 	<ul style="list-style-type: none"> AMERIGAS PROPANE CIARDELLI FUEL HAFFNER'S PROPANE DOWNEAST ENERGY RYMES EASTERN PROPANE ENERGYNORTH IRVING OIL
LOUDON	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATION TDS 	COMCAST	<ul style="list-style-type: none"> NHEC EVERSOURCE UNITIL 			LIBERTY	<ul style="list-style-type: none"> EASTERN PROPANE RYMES
LYMAN	CONSOLIDATED COMMUNICATIONS		<ul style="list-style-type: none"> NHEC EVERSOURCE 				
LYME	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> EVERSOURCE NHEC 				DEAD RIVER CO
LYNDEBOROUGH	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATION TDS 		EVERSOURCE				
MADBURY	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE			<ul style="list-style-type: none"> UNITIL COGEN 	
MADISON	CONSOLIDATED COMMUNICATIONS	TIME WARNER	<ul style="list-style-type: none"> NHEC EVERSOURCE 	<i>MUNICIPAL</i>			
MANCHESTER	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	MANCHESTER WATER WORKS	<ul style="list-style-type: none"> BODWELL WASTE <i>MUNICIPAL</i> 	<ul style="list-style-type: none"> LIBERTY KINDER MORGAN 	<ul style="list-style-type: none"> DEAD RIVER CO EASTERN PROPANE

Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
MARLBOROUGH	CONSOLIDATED COMMUNICATIONS	TIME WARNER	EVERSOURCE	MUNICIPAL	MUNICIPAL		<ul style="list-style-type: none"> L&G PROPANE IRVING OIL
MARLOW	CONSOLIDATED COMMUNICATIONS	FIBERCAST	<ul style="list-style-type: none"> NHEC EVERSOURCE LIBERTY 				
MARTIN LOCATION	CONSOLIDATED COMMUNICATIONS		EVERSOURCE				
MASON	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 		EVERSOURCE				
MEREDITH	CONSOLIDATED COMMUNICATIONS	BREEZELINE	<ul style="list-style-type: none"> NHEC EVERSOURCE 	MUNICIPAL	MUNICIPAL		<ul style="list-style-type: none"> DEAD RIVER CO EASTERN PROPANE
MERRIMACK	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	COMCAST	EVERSOURCE	<ul style="list-style-type: none"> PENNICHUCK WATER WORKS MUNICIPAL 	MUNICIPAL	LIBERTY	<ul style="list-style-type: none"> CIARDELLI FUEL EASTERN PROPANE ENERGYNORTH
MIDDLETON	CONSOLIDATED COMMUNICATIONS	TIME WARNER	EVERSOURCE	PENNICHUCK EAST			
MILAN	CONSOLIDATED COMMUNICATIONS	ARGENT COMMUNICATIONS	EVERSOURCE			PNGTS	
MILFORD	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	COMCAST	EVERSOURCE	<ul style="list-style-type: none"> MUNICIPAL PENNICHUCK WATER WORKS 	MUNICIPAL	LIBERTY	<ul style="list-style-type: none"> EASTERN PROPANE SUBURBAN PROPANE





Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
MILLSFIELD	CONSOLIDATED COMMUNICATIONS		EVERSOURCE				
MILTON	CONSOLIDATED COMMUNICATIONS	BREEZELINE	EVERSOURCE	MUNICIPAL	MUNICIPAL		<ul style="list-style-type: none"> EASTERN PROPANE IRVING OIL
MONROE	CONSOLIDATED COMMUNICATIONS	TIME WARNER	<ul style="list-style-type: none"> LIBERTY NHEC 	MUNICIPAL			
MONT VERNON	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	COMCAST	EVERSOURCE				
MOULTONBOROUGH	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	TIME WARNER	NHEC	LAKES REGION WATER CO.			<ul style="list-style-type: none"> EASTERN PROPANE IRVING OIL RYMES
NASHUA	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	PENNICHUCK WATER WORKS	MUNICIPAL	LIBERTY	
NELSON	CONSOLIDATED COMMUNICATIONS	FIBERCAST	EVERSOURCE				
NEW BOSTON	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS GST 	COMCAST	EVERSOURCE				
NEW CASTLE	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	PORTSMOUTH WATER DEPT.	MUNICIPAL		

Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
NEW DURHAM	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	BREEZELINE	<ul style="list-style-type: none"> NHEC EVERSOURCE 				EASTERN PROPANE
NEW HAMPTON	CONSOLIDATED COMMUNICATIONS	BREEZELINE	<ul style="list-style-type: none"> NEW HAMPTON NHEC EVERSOURCE 	MUNICIPAL	MUNICIPAL		
NEW IPSWICH	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE				RYMES
NEW LONDON	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	COMCAST	EVERSOURCE	NEW LONDON/ SPRINGFIELD WATER	NEW LONDON		<ul style="list-style-type: none"> DEAD RIVER CO IRVING OIL RYMES
NEWBURY	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	TDS	EVERSOURCE		MUNICIPAL		
NEWFIELDS	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	MUNICIPAL	MUNICIPAL		
NEWINGTON	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	PORTSMOUTH WATER DEPT.	NEWINGTON	<ul style="list-style-type: none"> UNITIL GRANITE STATE M&N 	
NEWMARKET	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	<ul style="list-style-type: none"> PENNICHUCK WATER WORKS MUNICIPAL 	MUNICIPAL		<ul style="list-style-type: none"> DF RICHARD ENERGY DOWNEAST ENERGY EASTERN PROPANE PALMER GAS
ORFORD	CONSOLIDATED COMMUNICATIONS		<ul style="list-style-type: none"> NHEC EVERSOURCE 	MUNICIPAL			

Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
OSSIPEE	CONSOLIDATED COMMUNICATIONS	TIME WARNER	<ul style="list-style-type: none"> NHEC EVERSOURCE 	<ul style="list-style-type: none"> LAKES REGION WATER CO. OSSIPEE WATER/SEWER 	OSSIPEE WATER/SEWER		EASTERN PROPANE
PELHAM	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> LIBERTY EVERSOURCE 	PENNICHUCK EAST		<ul style="list-style-type: none"> KINDER MORGAN LIBERTY 	<ul style="list-style-type: none"> ENERGYNORTH HAFFNER'S PROPANE EASTERN PROPANE IRVING OIL DOWNEAST ENERGY PALMER GAS RYMES SUBURBAN PROPANE
PEMBROKE	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> EVERSOURCE UNITIL 	PEMBROKE WATER WORKS	MUNICIPAL	<ul style="list-style-type: none"> LIBERTY KINDER MORGAN 	
PETERBOROUGH	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	MUNICIPAL	MUNICIPAL		<ul style="list-style-type: none"> ALLEN & MATTHEWSON DEAD RIVER CO
PIERMONT	CONSOLIDATED COMMUNICATIONS	CHARTER COMMUNICATIONS	<ul style="list-style-type: none"> NHEC EVERSOURCE 		MUNICIPAL		
PINKHAM'S GRANT	CONSOLIDATED COMMUNICATIONS		EVERSOURCE				
PITTSBURGH	CONSOLIDATED COMMUNICATIONS	FIBERCAST	<ul style="list-style-type: none"> NHEC 	MUNICIPAL	MUNICIPAL	PNGTS	
PITTSFIELD	CONSOLIDATED COMMUNICATIONS	BREEZELINE	<ul style="list-style-type: none"> NHEC EVERSOURCE 	PITTSFIELD AQUEDUCT	PITTSFIELD WASTEWATER		<ul style="list-style-type: none"> IRVING OIL EASTERN PROPANE
PLAINFIELD	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	COMCAST	<ul style="list-style-type: none"> LIBERTY NHEC EVERSOURCE 	<ul style="list-style-type: none"> MERIDEN VILLAGE WATER DISTRICT MUNICIPAL 			

Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
PLAISTOW	CONSOLIDATED COMMUNICATIONS	COMCAST	UNITIL	<ul style="list-style-type: none"> HAMPSTEAD AREA WATER CO. PENNICHUCK EAST PENNICHUCK WATER WORKS 		<ul style="list-style-type: none"> UNITIL GRANITE STATE MARITIME & NORTHEAST 	<ul style="list-style-type: none"> EASTERN PROPANE HAFFNER'S PROPANE PALMER GAS SUBURBAN PROPANE
PLYMOUTH	CONSOLIDATED COMMUNICATIONS	<ul style="list-style-type: none"> TIME WARNER BREEZELINE 	<ul style="list-style-type: none"> NHEC EVERSOURCE 	MUNICIPAL	MUNICIPAL		<ul style="list-style-type: none"> DEAD RIVER CO EASTERN PROPANE
PORTSMOUTH	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	PORTSMOUTH WATER DEPT.	PORTSMOUTH SEWER DEPT.	<ul style="list-style-type: none"> UNITIL GRANITE STATE M&N NORTHERN TUTILITIES 	<ul style="list-style-type: none"> DF RICHARD ENERGY EASTERN PROPANE
RANDOLPH	CONSOLIDATED COMMUNICATIONS	TIME WARNER	EVERSOURCE			PORTLAND PIPELINE (OIL)	
RAYMOND	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> NHEC EVERSOURCE 	PENNICHUCK EAST			<ul style="list-style-type: none"> AMERIGAS PROPANE CANTERBURY COMMONS EASTERN PROPANE ENERGYNORTH IRVING OIL PALMER GAS
RICHMOND	CONSOLIDATED COMMUNICATIONS	TIME WARNER	EVERSOURCE				
RINDGE	CONSOLIDATED COMMUNICATIONS	ARGENT COMMUNICATIONS	EVERSOURCE				<ul style="list-style-type: none"> ALLEN & MATTHEWSON EASTERN PROPANE RYMES

Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
ROCHESTER	CONSOLIDATED COMMUNICATIONS	BREEZELINE	EVERSOURCE	ROCHESTER	ROCHESTER	<ul style="list-style-type: none"> UNITIL NORTHERN UTILITIES COGEN 	<ul style="list-style-type: none"> DF RICHARD ENERGY EASTERN PROPANE DEAD RIVER CO
ROLLINSFORD	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	ROLLINSFORD WATER/SEWER	ROLLINSFORD WATER/SEWER	<ul style="list-style-type: none"> UNITIL NORTHERN UTILITIES 	<ul style="list-style-type: none"> EASTERN PROPANE TOWNSEND ENERGY
ROXBURY	CONSOLIDATED COMMUNICATIONS	TIME WARNER	EVERSOURCE	MUNICIPAL			
RUMNEY	CONSOLIDATED COMMUNICATIONS	TIME WARNER	NHEC				RYMES
RYE	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	<ul style="list-style-type: none"> AQUARION RYE WATER DIST. 	RYE SEWER DEPT.		<ul style="list-style-type: none"> EASTERN PROPANE IRVING OIL
SALEM	CONSOLIDATED COMMUNICATIONS	COMCAST	LIBERTY	<ul style="list-style-type: none"> HAMPSTEAD AREA WATER CO. PENNICHUCK SALEM WATER 	MUNICIPAL	<ul style="list-style-type: none"> UNITIL KINDER MORGAN 	<ul style="list-style-type: none"> EASTERN PROPANE DOWNEAST ENERGY PALMER GAS
SALISBURY	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	COMCAST	<ul style="list-style-type: none"> NHEC EVERSOURCE UNITIL 				
SANBORNTON	CONSOLIDATED COMMUNICATIONS	BREEZELINE	<ul style="list-style-type: none"> NHEC EVERSOURCE 		MUNICIPAL	LIBERTY	
SANDOWN	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS GST 	COMCAST	<ul style="list-style-type: none"> NHEC EVERSOURCE 	<ul style="list-style-type: none"> HAMPSTEAD AREA WATER CO. PENNICHUCK EAST 			EASTERN PROPANE

Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
SANDWICH	CONSOLIDATED COMMUNICATIONS		<ul style="list-style-type: none"> NHEC EVERSOURCE 		MUNICIPAL		
SARGENT'S PURCHASE	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS BRETTON WOODS 						
SEABROOK	CONSOLIDATED COMMUNICATIONS	COMCAST	UNITIL	SEABROOK	SEABROOK	<ul style="list-style-type: none"> UNITIL NORTHERN UTILITIES 	<ul style="list-style-type: none"> AMERIGAS PROPANE DF RICHARD ENERGY DOWNEAST ENERGY
SECOND COLLEGE GRANT	CONSOLIDATED COMMUNICATIONS						
SHARON	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE				
SHELBURNE	CONSOLIDATED COMMUNICATIONS	TIME WARNER	EVERSOURCE			<ul style="list-style-type: none"> PNGTS PORTLAND PIPELINE (OIL) 	
SOMERSWORTH	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	SOMMERSWORTH	SOMMERSWORTH	<ul style="list-style-type: none"> UNITIL NOTHERN UTILITIES 	
SOUTH HAMPTON	CONSOLIDATED COMMUNICATIONS	COMCAST	UNITIL				<ul style="list-style-type: none"> EASTERN PROPANE HAFFNER'S PROPANE
SPRINGFIELD	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 		<ul style="list-style-type: none"> NHEC EVERSOURCE 				
STARK	CONSOLIDATED COMMUNICATIONS		EVERSOURCE			PNGTS	
STEWARTSTOWN	CONSOLIDATED COMMUNICATIONS	FIBERCAST	<ul style="list-style-type: none"> NHEC EVERSOURCE 		MUNICIPAL	PNGTS	

Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
STODDARD	<ul style="list-style-type: none"> • CONSOLIDATED COMMUNICATIONS • GST 	FIBERCAST	EVERSOURCE				
STRAFFORD	<ul style="list-style-type: none"> • TDS • CONSOLIDATED COMMUNICATIONS 	BREEZELINE	EVERSOURCE	HAMPSTEAD AREA WATER CO.			
STRATFORD	CONSOLIDATED COMMUNICATIONS	FIBERCAST	EVERSOURCE	MUNICIPAL	MUNICIPAL	PNGTS	
STRATHAM	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> • EVERSOURCE • UNITIL 			<ul style="list-style-type: none"> • UNITIL • GRANITE STATE • M&N 	<ul style="list-style-type: none"> • EASTERN PROPANE • IRVING OIL • PALMER GAS
SUCCESS			EVERSOURCE			AVRRDD	
SUGAR HILL	CONSOLIDATED COMMUNICATIONS	TIME WARNER	<ul style="list-style-type: none"> • EVERSOURCE • NHEC 				
SULLIVAN	CONSOLIDATED COMMUNICATIONS	FIBERCAST	EVERSOURCE				
SUNAPEE	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> • EVERSOURCE • NHEC 	MUNICIPAL	MUNICIPAL		DEAD RIVER CO
SURRY	CONSOLIDATED COMMUNICATIONS	TIME WARNER	<ul style="list-style-type: none"> • EVERSOURCE • LIBERTY 	MUNICIPAL			
SUTTON	<ul style="list-style-type: none"> • CONSOLIDATED • TDS 	TDS	<ul style="list-style-type: none"> • NHEC • EVERSOURCE 				

Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
SWANZEY	CONSOLIDATED COMMUNICATIONS	TIME WARNER	EVERSOURCE	WEST SWANZEY WATER INC.	MUNICIPAL		<ul style="list-style-type: none"> CIARDELLI FUEL L&G PROPANE RYMES
TAMWORTH	CONSOLIDATED COMMUNICATIONS	TIME WARNER	<ul style="list-style-type: none"> NHEC EVERSOURCE 	LAKES REGION WATER CO.	MUNICIPAL		EASTERN PROPANE
TEMPLE	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	COMCAST	EVERSOURCE				
THOMPSON & MESERVE	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS BRETTON WOODS 		EVERSOURCE				
THORNTON	CONSOLIDATED COMMUNICATIONS	TIME WARNER	<ul style="list-style-type: none"> NHEC EVERSOURCE 	<ul style="list-style-type: none"> LAKES REGION WATER CO. MILL BROOK VILLAGE 			SUBURBAN PROPANE
TILTON	CONSOLIDATED COMMUNICATIONS	BREEZELINE	<ul style="list-style-type: none"> EVERSOURCE NHEC 	<ul style="list-style-type: none"> PENNICHUCK EAST TILTON AQUEDUCT CO. 	MUNICIPAL	LIBERTY	<ul style="list-style-type: none"> EASTERN PROPANE ENERGYNORTH RYMES
TROY	CONSOLIDATED COMMUNICATIONS	ARGENT COMMUNICATIONS	EVERSOURCE	MUNICIPAL	MUNICIPAL		RYMES
TUFTONBORO	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS TDS 	<ul style="list-style-type: none"> TIME WARNER TDS 	<ul style="list-style-type: none"> NHEC EVERSOURCE WOLFEBORO LIGHT 	LAKES REGION WATER CO.			
UNITY	CONSOLIDATED COMMUNICATIONS		<ul style="list-style-type: none"> NHEC EVERSOURCE 				
WAKEFIELD	CONSOLIDATED COMMUNICATIONS	TIME WARNER	<ul style="list-style-type: none"> NHEC EVERSOURCE 		MUNICIPAL		

Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
WALPOLE	CONSOLIDATED COMMUNICATIONS	COMCAST	LIBERTY	MUNICIPAL	MUNICIPAL		<ul style="list-style-type: none"> RYMES SUBURBAN PROPANE
WARNER	TDS	TDS	EVERSOURCE	MUNICIPAL	MUNICIPAL		<ul style="list-style-type: none"> IRVING OIL RYMES
WARREN	CONSOLIDATED COMMUNICATIONS	TIME WARNER	NHEC	MUNICIPAL			
WASHINGTON	<ul style="list-style-type: none"> CONSOLIDATED COMMUNICATIONS GST 		<ul style="list-style-type: none"> NHEC EVERSOURCE 				
WATERTOWN VALLEY	CONSOLIDATED COMMUNICATIONS	TIME WARNER	<ul style="list-style-type: none"> NHEC EVERSOURCE 	WATERTOWN VALLEY	WATERTOWN VALLEY		<ul style="list-style-type: none"> AMERIGAS PROPANE IRVING OIL SUBURBAN PROPANE
WEARE	GST	COMCAST	EVERSOURCE	PENNICHUCK EAST			<ul style="list-style-type: none"> EASTERN PROPANE RYMES SUBURBAN PROPANE
WEBSTER	TDS	TDS	<ul style="list-style-type: none"> EVERSOURCE UNITIL 				
WENTWORTH	CONSOLIDATED COMMUNICATIONS	TIME WARNER	NHEC				
WENTWORTH LOCATION	CONSOLIDATED COMMUNICATIONS		EVERSOURCE				
WESTMORELAND	CONSOLIDATED COMMUNICATIONS	ARGENT COMMUNICATIONS	EVERSOURCE				
WHITEFIELD	CONSOLIDATED COMMUNICATIONS	TIME WARNER	EVERSOURCE	WHITE FIELD	WHITEFIELD		



Utilities by City/Town

CITY/TOWN	TELEPHONE	CABLE	ELECTRIC	WATER	SEWER	GAS	LPG
WILMOT	<ul style="list-style-type: none"> • CONSOLIDATED COMMUNICATIONS • TDS 	COMCAST	<ul style="list-style-type: none"> • NHEC • EVERSOURCE 				
WILTON	<ul style="list-style-type: none"> • CONSOLIDATED COMMUNICATIONS • TDS 	COMCAST	EVERSOURCE	MUNICIPAL	MUNICIPAL		SUBURBAN PROPANE
WINCHESTER	CONSOLIDATED COMMUNICATIONS	COMCAST	EVERSOURCE	MUNICIPAL	MUNICIPAL		OSTERMAN PROPANE
WINDHAM	CONSOLIDATED COMMUNICATIONS	COMCAST	<ul style="list-style-type: none"> • LIBERTY • EVERSOURCE 	<ul style="list-style-type: none"> • PENNICHUCK EAST • SALEM 		KINDER MORGAN	<ul style="list-style-type: none"> • EASTERN PROPANE • DEAD RIVER CO • DOWNEAST ENERGY • PALMER GAS
WINDSOR	GST		EVERSOURCE				
WOLFEBORO	CONSOLIDATED COMMUNICATIONS	BREEZELINE	<ul style="list-style-type: none"> • NHEC • WOLFEBORO LIGHT 	<ul style="list-style-type: none"> • LAKES REGION WATER CO. • MUNICIPAL 	MUNICIPAL		<ul style="list-style-type: none"> • DF RICHARDS ENERGY • EASTERN PROPANE • RYMES
WOODSTOCK	CONSOLIDATED COMMUNICATIONS	TIME WARNER	EVERSOURCE				<ul style="list-style-type: none"> • IRVING OIL

New Hampshire Cable Franchise Area

New Hampshire Cable Franchise Area



State of New Hampshire Cable Franchise Areas

April 05, 2023

INDEX	
Belknap	Hillsborough
1 - Center Harbor	18 - Bennington
Carroll	Rockingham
2 - Hales Location	19 - South Hampton
3 - Harts Location	20 - Seabrook
Coos	21 - East Kingston
4 - Hadleys Purchase	22 - Kensington
5 - Beans Grant	23 - Hampton Falls
6 - Cutts Grant	24 - Hampton
7 - Sargent's Purchase	25 - North Hampton
8 - Pinkhams Grant	26 - Rye
9 - Crawford's Purchase	27 - Portsmouth
10 - Chandler's Purchase	28 - New Castle
11 - Low and Burbanks Grant	29 - Newington
12 - Thompson and Meserves Purchase	Strafford
13 - Greens Grant	30 - Rollinsford
14 - Martains Location	31 - Somersworth
15 - Erving's Grant	
16 - Wentworth Location	
17 - Atkinson and Gilmanton Academy Grant	

DO NOT RELEASE:
The information contained within this map is for "limited purpose release" and references critical infrastructure. No map may be reproduced without written notification and subsequent consent from the New Hampshire Department of Energy.



Legend	
Cable Company	
	No Cable Service
	Argent Communications
	Breezeline
	Charter Communications
	Charter Communications / Breezeline
	ComCast
	ComCast / Breezeline
	ComCast / Charter Communications
	Fibercast
	TDS

Prepared by:
NH Department of Energy
Enforcement Division

0 5 10 20 30
Miles
Scale: 1:750,000

New Hampshire Telecommunications Service Area



**State of New Hampshire
Telecommunications -
Serving Telephone Companies**

April 05, 2023



Legend

Serving Telephone Company

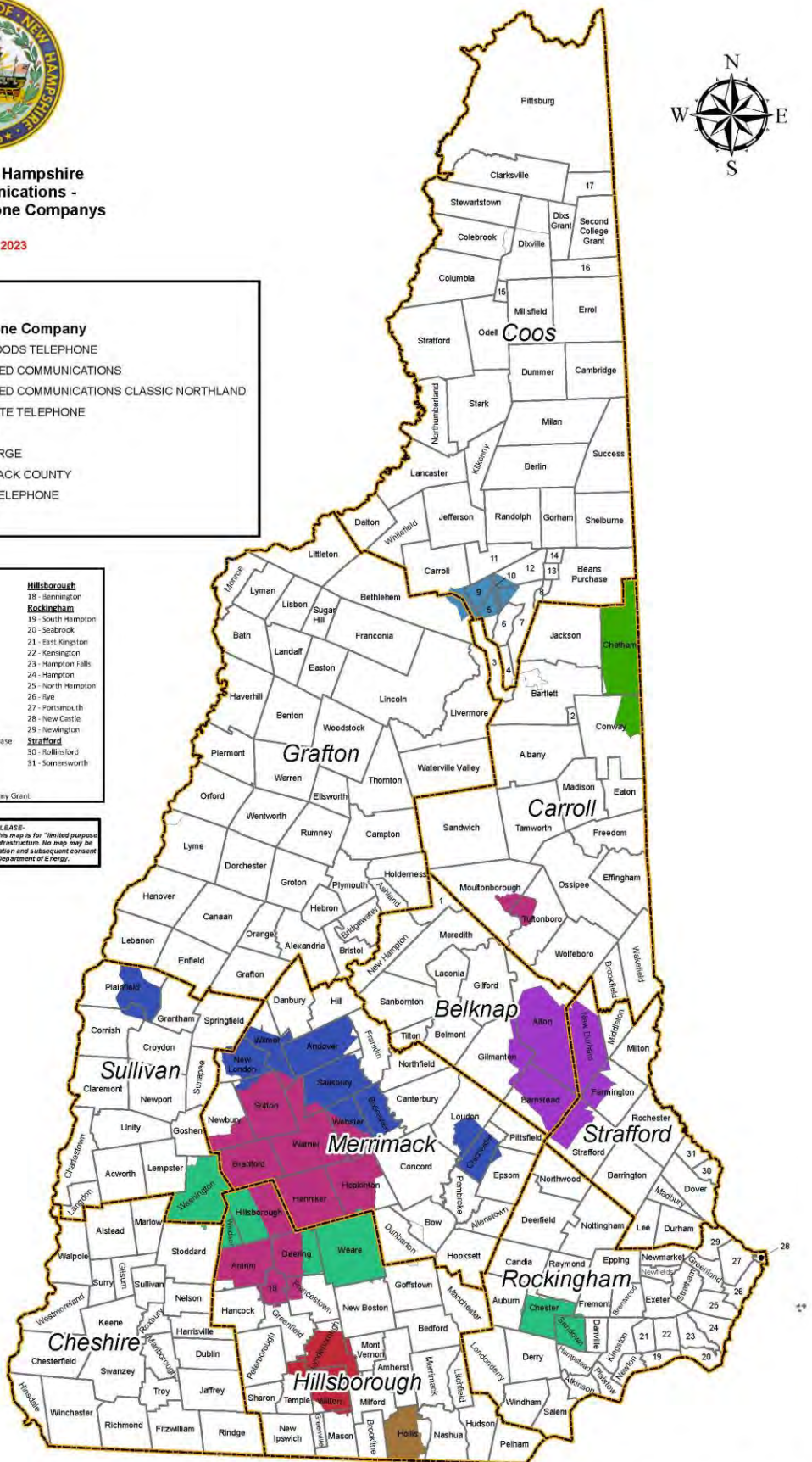
- | |
|---|
| BRETTON WOODS TELEPHONE |
| CONSOLIDATED COMMUNICATIONS |
| CONSOLIDATED COMMUNICATIONS CLASSIC NORTHLAND |
| GRANITE STATE TELEPHONE |
| TDS HOLLIS |
| TDS KEARSARGE |
| TDS MERRIMACK COUNTY |
| TDS UNION TELEPHONE |
| TDS WILTON |

INDEX

INDEK	Religion	Hillsborough
1 - Center Harbor		18 - Bennington
2 - Hales Location	Carroll	Rockingham
3 - Harris Location		19 - South Hampton
		20 - Seabrook
Cox		21 - East Kingston
4 - Andrews Purchase		22 - Kensington
5 - Sears Grant		23 - Hampton Falls
6 - Curtis Grant		24 - Hampton
7 - Sergeants Purchase		25 - North Hampton
8 - Pinkham's Grant		26 - Rye
9 - Crawford's Purchase		27 - Portsmouth
10 - Andrews Purchase		28 - New Castle
11 - Low and Burbanks Grant		29 - Newington
12 - Thompson and Metevies Purchase		Strafford
13 - Greens Grant		30 - Rollistered
14 - Martines Location		31 - Somersworth
15 - Evings Grant		
16 - Wentworth Location		
17 - Jackson and Gilman Academy Grant		

~~DO NOT RELEASE~~

DO NOT RELEASE-
The information contained within this map is for "limited purpose release" and references critical infrastructure. No map may be reproduced without written notification and subsequent consent from the New Hampshire Department of Energy.



Prepared by:
NH Department of Energy
Enforcement Division

New Hampshire Electric Utility Franchise Area

State of New Hampshire Electric Utility Franchise Areas



March 27, 2023

INDEX

Belknap	Hillsborough
1 - Center Harbor	18 - Bennington
Carroll	Rockingham
2 - Hales Location	19 - South Hampton
3 - Harts Location	20 - Seabrook
Coos	21 - East Kingston
4 - Hadleys Purchase	22 - Kensington
5 - Beans Grant	23 - Hampton Falls
6 - Cutts Grant	24 - Hampton
7 - Sargents Purchase	25 - North Hampton
8 - Pinkhams Grant	26 - Rye
9 - Crawford's Purchase	27 - Portsmouth
10 - Chaudlers Purchase	28 - New Castle
11 - Low and Burbanks Grant	29 - Newington
12 - Thompson and Meserves Purchase	Strafford
13 - Greens Grant	30 - Rollinsford
14 - Martains Location	31 - Somersworth
15 - Ervings Grant	
16 - Wentworth Location	
17 - Atkinson and Gilmanton Academy Grant	

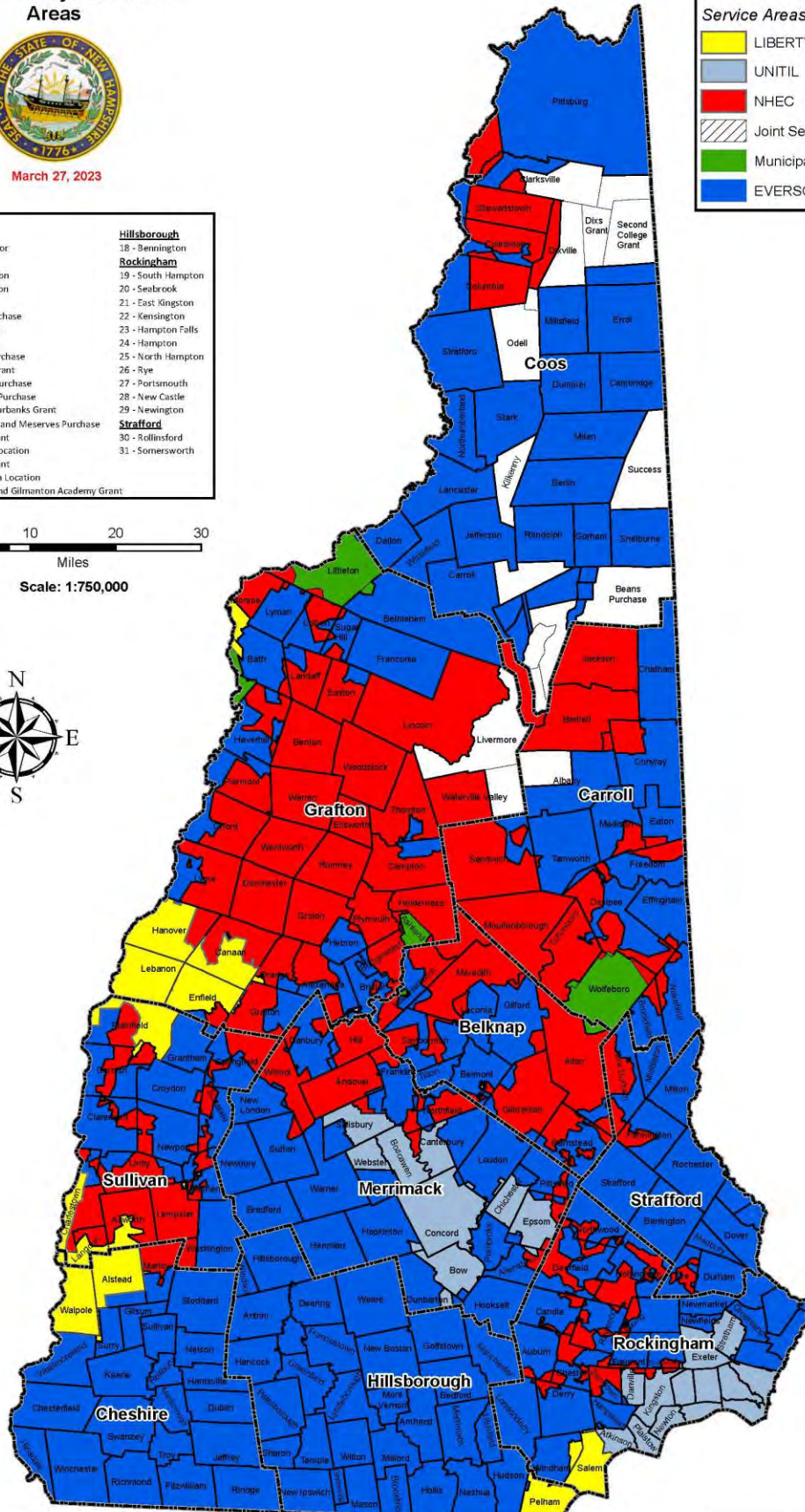
0 5 10 20 30
Miles
Scale: 1:750,000



Legend

Service Areas

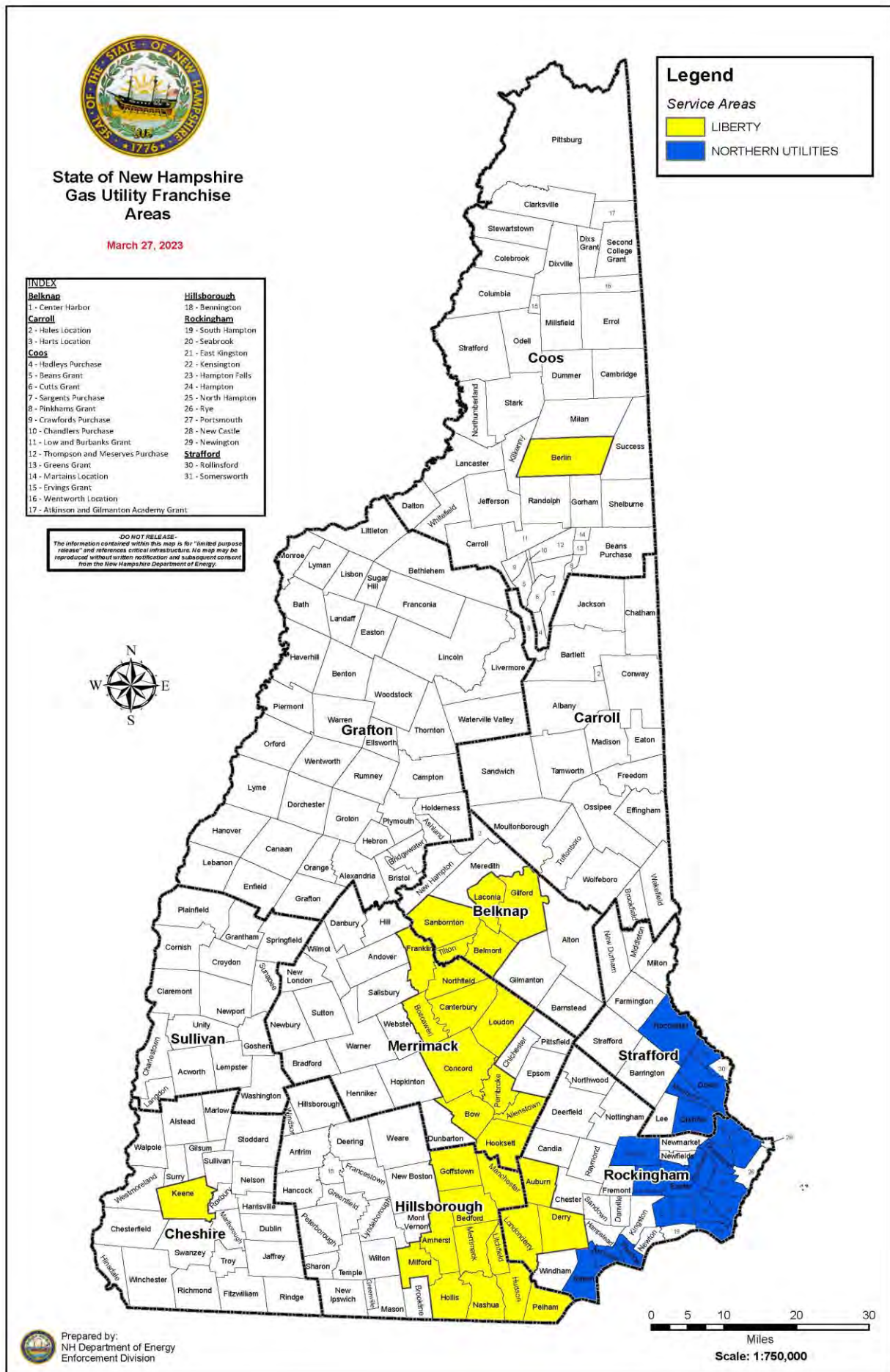
- LIBERTY
- UNITIL
- NHEC
- Joint Service
- Municipal
- EVERSOURCE



Prepared by:
NH Department of Energy
Enforcement Division

DO NOT RELEASE
The information contained within this map is for "limited purpose release" and references critical infrastructure. No map may be reproduced without written notification and subsequent consent from the New Hampshire Department of Energy.

New Hampshire Gas Utility Franchise Area



DIG SAFE LAW RSA 374 Underground Utility Damage Prevention System

374:48 Definitions. – In this subdivision:

I. **“Commission”** means the public utilities commission.

II. [Repealed.]

II-a. **“Department”** means the department of energy.

III. **“Excavate”, “excavating”, or “excavation”** means any operation conducted on private property or in a public way, right-of-way, easement, public street, or other public place, in which earth, rock, or other material in the ground is moved, removed, or otherwise displaced by means of any tools, equipment, or explosive, and includes but is not limited to drilling, grading, boring, milling, trenching, tunneling, scraping, tree and root removal, cable or pipe plowing, fence or sign post installation, pile driving, wrecking, razing, rending, or moving any structure or mass material, but does not include the tilling of soil for agricultural purposes, landscaping and maintenance of residential property performed with non-mechanized equipment, landscaping activities performed with mechanized equipment that are intended to cut vegetation, including lawn edging, aeration, and dethatching, excavations permitted or grandfathered under RSA 155-E, or replacement of Department of Transportation-installed delineator posts in the same location.



IV. **“Excavator”** means any person performing excavation. IV-a. **“Operator”** means any public utility as defined by RSA 362:2 or RSA 362:4, any cable television system as defined by RSA 53-C:1, and any liquefied petroleum gas company operating any jurisdictional facility or facilities as defined by the Natural Gas Pipeline Safety Act (49 U.S.C. chapter 601) that owns or operates underground facilities.

IV-a. **“Operator”** means any public utility as defined by RSA 362:2 or RSA 362:4, any cable television system as defined by RSA 53-C:1, and any liquefied petroleum gas company operating any jurisdictional facility or facilities as defined by the Natural Gas Pipeline Safety Act (49 U.S.C. Chapter 601) that owns or operates underground facilities.

V. **“Person”** means any individual, trust, firm, joint stock company, corporation (including a government corporation), partnership, association, state, municipality, commission, United States government or any agency thereof, political subdivision of the state, or any interstate body.

VI. **“System”** means the underground facility damage prevention system referred to in RSA 374:49.

VII. **“Underground facility” or “facility”** means any property which is buried, placed below ground, or submerged on a public way, private property, right-of-way, easement, public street, or other public place and is being used or will be used for the conveyance of cable television, electricity, gas, sewerage, steam, telecommunications, or water.

VIII. **“Blasting”** means excavation by means of explosives.



374:49 Damage Prevention System.

Each operator shall participate in an underground facility damage prevention system. The system shall operate during regular business hours throughout the year, except Saturdays, Sundays, and legal holidays. The system shall receive notices of proposed excavations and transmit such notices to its members.

374:50 Rulemaking.

The department shall adopt rules, pursuant to RSA 541-A, relative to:

- I. Minimum requirements for the operation of the system, including notification procedures.
- II. Procedures for the investigation of complaints relating to this subdivision.
- III. Emergency situations for which prior notice of excavation pursuant to RSA 374:51, II is not required.

374:51 Notification by Excavator.

- I. No person shall perform an excavation within 100 feet of an underground facility, except in an emergency, without first giving notification as required by this section. In an emergency, notification shall be given at the earliest practicable moment.
- II. At least 72 hours before a proposed excavation, but not including Saturdays, Sundays and legal holidays, each person required to give notice of an excavation shall notify the damage prevention system referred to in RSA 374:49. Such notice shall occur no more than 30 days before the proposed excavation is to be made.
- III. Notice may be in writing, by telephone or by any other reasonable means.
- IV. Prior to complying with the notification requirements of paragraph II, an excavator must premark the area as provided in this paragraph, which means identifying the perimeter of the proposed site of the excavation by marking the perimeter in an appropriate manner in the color white paint, stakes, or other suitable white markings on nonpaved surfaces. No such premarking shall be acceptable if the marks interfere with traffic or pedestrian control or are misleading to the general public. Premarking shall not be required on any continuous excavation that is over 100 feet in length, or any pole replacement that is within 5 feet of an existing location. If an excavation is over 100-feet in length or a pole replacement is within 5 feet of an existing location, the excavator shall communicate the perimeter of the excavation by means of a description of the area or construction plans or have an onsite meeting with affected operators or other suitable means acceptable to the parties.



V. When making the notification required by this section, the excavator shall identify which of the methods described in paragraph IV will be used to identify the proposed excavation.

VI. The excavator's notification shall be valid for 30 calendar days from the date and time of confirmation of notification by the underground facility damage prevention system.

VII. If an excavator is aware that blasting will be required during an excavation, the excavator shall inform the damage prevention system when providing notice of the excavation. If an excavator determines during the effective term of the excavator's notification that blasting is required within the area pre-marked in accordance with paragraph IV, the excavator shall notify the damage prevention system of the need to blast. Notification shall be made at least 24 hours prior to any blasting, not including Saturdays, Sundays, and legal holidays. In the case of unanticipated obstructions that prevent further excavation without blasting, the excavator shall provide separate notice of such blasting not less than 4 contiguous hours in advance of such blasting, not including the hours of 4:00 p.m. to 6:00 a.m. weekdays, or all of Saturdays, Sundays, and legal holidays.

374:52 Notification by System.

Upon receipt of notice of a proposed excavation, the system shall notify all affected members.



374:53 Response by Operator.

Within 72 hours after receipt of notice from a proposed excavator or from the system of a proposed excavation, but not including Saturdays, Sundays, and legal holidays, an operator shall mark the location of its underground facilities in the proposed excavation. An operator and an excavator may by agreement fix a later time for the operator's marking of its facilities. Once an operator has marked the location of its facilities in the area of an excavation, the excavator shall be responsible for maintaining the markings. An operator who participates in an underground facility damage prevention system shall not be required to locate underground facilities not owned by the operator; underground facilities which the owner shall not be required to locate may include, but shall not be limited to, facilities running from a house to a garage or other outbuilding.

374:54 Notice of Damage.

When any underground facility is damaged, the excavator causing the damage shall immediately notify the affected operator. The excavation shall not be backfilled without first receiving permission from the operator whose facility was damaged.

374:55 Civil Penalty.

I. Proof that an excavation has been made without compliance with the notice requirement of RSA 374:51 and that damage to an underground facility has occurred shall be prima facie evidence in any court or administrative proceeding that the damage was caused by the negligence of the excavator.

II. Any excavator who does not give notice of or identify the proposed excavation area as required by RSA 374:51 or rules of the department regarding tolerance zones and marking procedures shall be subject to the penalties in paragraph VIII, in addition to any liability for the actual damages.

III. Any operator which does not mark the location of its underground facilities as required by RSA 374:53 or rules of the department regarding tolerance zones and marking procedures shall be subject to the penalties in paragraph VIII.

IV. If underground facilities are damaged because an operator does not mark its underground facilities as required by RSA 374:53, the operator shall be subject to the penalties in paragraph VIII, liable for damages sustained to its facilities and, in addition, shall be liable for any damages incurred by the excavator because of the operator's failure to mark such facilities.

V. If marked underground facilities are damaged, the excavator shall be subject to the penalties in paragraph VIII and liable for the cost of repairs for the damage.

VI. Any excavator who damages an underground facility and fails to notify the operator, or backfills the excavation without receiving permission, as required by RSA 374:54, shall be subject to the penalties in paragraph VIII.

VII. The department or any department employee, involved in an underground facility damage prevention program approved by the department and designated by the department, may enforce violations of this subdivision. Any excavator or operator that violates this subdivision shall be subject to the penalties in paragraph VIII. In addition, the department may assess the excavator for expenditures made to collect the civil penalty. Any excavator or operator which suffers damage resulting from violation of this subdivision may petition the department to initiate an enforcement action.

VIII. Any excavator or operator that does not comply with RSA 374:51 through 374:54 shall be required either to complete an underground facility damage prevention program approved by the department, or to pay a civil penalty of up to \$500. The civil penalty may be up to \$5,000 if the excavator or operator previously violated RSA 374:51 through 374:54 within the prior 12 months or if the violation results in bodily injury or property damages exceeding \$50,000, excluding utility costs. This paragraph shall not apply to a homeowner excavating on his or her own property or to a legal occupant of residential property excavating on the property of his or her primary residence with the permission of the owner.

[374:56 Injunctions.](#)

If any person is making or proposes to make an excavation in a negligent or unsafe manner which may result in damage to an underground facility, the operator which owns or maintains such facility may commence an action for a temporary restraining order or injunction to prevent the excavation.



En 800 Underground Utility Damage Prevention Program

Statutory Authority: RSA 374:50.

En 801 APPLICATION OF RULES

En 801.01 Purpose.

- (a) The purpose of En 800 is to protect the public, operators, and excavators from physical harm, damages, and interrupted service resulting from damage to underground facilities.
- (b) En 800 establishes procedures and requirements relative to:
 - (1) Minimum requirements for the operation of the system, including notification procedures.
 - (2) The investigation of complaints including enforcement.
 - (3) Emergency situations for which notice of excavation pursuant to RSA 374:51, II, is not required; and
 - (4) Minimum standards of marking the tolerance zone.

En 801.02 Application.

- (a) Each operator, as defined in En 802.12, shall:
 - (1) Comply with En 800 and RSA 374:48-56; and
 - (2) Maintain membership with the notification center.
- (b) Any person, including any person who owns or operates an underground facility in New Hampshire but who is not an operator, as defined in En 802.12, may become a member of the notification center.
- (c) Any member of the notification center who is not an operator but who owns or operates an underground facility shall comply with En 800.

En 802 DEFINITIONS

En 802.01 “**Blasting**” means “blasting” as defined in RSA 374:48, VIII, namely, “excavation by means of explosives.”

En 802.02 “**Damage**” means any impact or exposure that results in the need to repair an underground facility due to the weakening or the partial or complete destruction of the underground facility, including, but not limited to, the protective coating, lateral support, corrosion control, or the housing for the line, device, or underground facility.

En 802.03 “**Department**” means the New Hampshire department of energy.

En 802.04 “**Emergency situation**” means a circumstance involving a clear and imminent danger demanding immediate action to prevent or mitigate loss of, or damage to, life, health, property, or essential public services.

En 802.05 “**Excavation**” means “**Excavation**” as defined in RSA 374:48, III, namely, “any operation conducted on private property or in a public way, right-of-way, easement, public street, or other public place, in which earth, rock, or other material in the ground is moved, removed, or otherwise displaced by means of any tools, equipment, or explosive, and includes but is not limited to drilling, grading, boring, milling, trenching, tunneling, scraping, tree and root removal, cable or pipe plowing, fence or sign post installation, pile driving, wrecking, razing, rending or moving any structure or mass material, but does not include the tilling of soil for agricultural purposes, landscaping and maintenance of residential property performed with non-mechanized equipment, landscaping activities performed with mechanized equipment that are intended to cut vegetation, including lawn edging, aeration, and de-thatching, excavations permitted or grandfathered under RSA 155-E, or replacement of department-of-transportation-installed delineator posts in the same location.”

En 802.06 **“Excavator”** means “excavator” as defined in RSA 374:48, IV, namely, “any person performing an excavation.”



En 802.07 **“Extraordinary circumstances”** means events or conditions other than normal operating conditions which exist and make it significantly impractical or impossible for an underground facility owner or member owning, operating or both, an underground facility to comply with the provisions of En 800, including, but not limited to, hurricanes, tornadoes, floods, ice or snow, and acts of God.

En 802.08 **“Hand digging”** means any excavation involving non-mechanized tools or equipment and includes, but is not limited to, digging with shovels, picks, probing bar, and manual post hole diggers.

En 802.09 **“Holiday”** means any legal holiday pursuant to RSA 288:1 or, when such holiday falls on a Sunday, the following day pursuant to RSA 288:2.

En 802.10 **“Locator”** means a person acting on behalf of an operator to identify and mark the locations of underground facilities in accordance with En 806.

En 802.11 **“Notification center”** means the entity that performs the primary function of the system, is open to all operators within the state of New Hampshire, maintains a database of its members and operators and the specific geographic areas in which each of its members and operators desires to receive notice of proposed excavation, and which has the capability to transmit notices of proposed excavation to its members and operators by teletype, telecopy, personal computer, telephone, or other comparable means.

En 802.12 **“Operator”** means “operator” as defined in RSA 374:48, IV-a, namely, “any public utility as defined in RSA 362:2 or RSA 362:4, any cable television system as defined in RSA 53-C:1, and any liquefied petroleum gas company operating any jurisdictional facility or facilities as defined by the Natural Gas Pipeline Safety Act (49 U.S.C. chapter 601) that owns or operates underground facilities.” “Operator” also includes any rural electric cooperatives for which a certificate of deregulation is on file with the commission pursuant to RSA 362:2, II, and any voice over internet protocol and internet protocol-enabled service provider pursuant to RSA 362:7, III (e).

En 802.13 **“Person”** means “person” as defined in RSA 374:48, V, namely, “any individual, trust, firm, joint stock company, corporation (including a government corporation), partnership, association, state, municipality, commission, United States government or any agency thereof, political subdivision of the state, or any interstate body.”

En 802.14 **“Premark”** means identifying the perimeter of the proposed site of an excavation by marking the perimeter in an appropriate manner as required in these rules.

En 802.15 **“System”** means “system” as defined in RSA 374:48, VI, namely, “the underground facility damage prevention system referred to in RSA 374:49”.

En 802.16 **“Tolerance zone”** means an area surrounding an underground facility, which is equal to the width of the underground facility plus 18 inches measured horizontally on either side of the underground facility.

En 802.17 “**Underground facility**” means “underground facility” as defined in RSA 374:48, VII, namely, “any property which is buried, placed below ground, or submerged on a public way, private property, right-of-way, easement, public street, or other public place and is being used or will be used for the conveyance of cable television, electricity, gas, sewerage, steam, telecommunications or water.”

En 803 SYSTEM REQUIREMENTS

En 803.01 Procedures and Operation of Notification Center.

- a. The system shall operate a notification center, as contemplated by RSA 374:49.
- b. The notification center required by (a) above shall:
 - (1) Receive notification from excavators about intended excavation activities.
 - (2) Provide to excavators who give notice of an intent to engage in an excavation activity the names of potentially affected operators and members owning or operating underground facilities to whom the notification center shall transmit notice.
 - (3) Promptly transmit to potentially affected operators and members the information received from excavator intended excavation activities.
 - (4) Provide the excavator, at the time of initial contact, a registration number confirming the notification of intended excavation activity.
 - (5) Create a record, which shall include the material included in (6) below, of each notification of intent to engage in an excavation activity and related communication;
 - (6) Create, pursuant to (5) above, a record of each proposed excavation, including the following”
 - a. The name of the person notifying the notification center
 - b. The name, address, and telephone number of the excavator;
 - c. The specific location, including information such as:
 1. Latitude and longitude coordinates;
 2. Two cross street locations;
 3. Notable landmarks;
 4. Utility pole numbers that are verifiable in the field; or
 5. Mile markers;
 - d. The starting date for the proposed excavation
 - e. The most current and accurate description of the intended excavation activity, to include information regarding any blasting or any trenchless excavation methods.
 - f. The name(s) of any sub-contractor or other person or entity who the excavator indicates may excavate at the intended excavation site on behalf of the excavator making the notification.
 - g. The date and time of the notification.
 - h. The confirmation or registration number.

- i. The identity of potentially affected members and operators that the notification center contacts to inform of the intended excavation activity;
 - j. The date and time the notification center transmitted notice of the intended excavation activity to each potentially affected member and operator.
 - k. The date and time the notification will expire in accordance with En 805.01(c); and
 - l. As to any material follow-up communication relating to the proposed excavation activity directed to the communications center:
 - 1. The party or parties involved in the communication
 - 2. The content of the communication.
 - 3. The date and time of the communication; and
 - 4. The date, time, and recipient of any transmittal of the communication; and
- (7) Maintain the record required to be kept by (5) and (6) above for a period of a minimum of 3 years from the date of the last communication.
- c. The current toll-free telephone numbers of the notification center for reporting proposed excavations and otherwise communicating with the notification center shall be, 811 or 888-DIG-SAFE", which is, 888-344-7233.
 - d. The notification center shall maintain an internet-based system for proposed excavations at www.digsafe.com.
 - e. Operators and members of the notification center shall use communications equipment that shall be compatible with the notification center.
 - f. The notification center shall develop and implement procedures and use communication equipment which are adequate to acknowledge calls within 20 seconds.
 - g. The notification center shall staff its operation a minimum of 10 hours each day, 5 days each week, excluding Saturdays, Sundays, and holidays, to respond to both routine and emergency calls.
 - h. During the hours that the notification center is not operated by staff, the notification center shall provide at a minimum for an answering service capable of responding to an emergency notification request 24 hours per day, 7 days per week.
 - i. The training provided by the notification center shall direct the public to make emergency calls to 911.
 - j. The notification center shall be capable of responding to a request for emergency notification and shall transmit the information as provided in (k)(3) below.
 - k. The notification center shall transmit information as follows:
 - (1) Notices of proposed excavation activities to potentially affected members and operators by 5:00 p.m. on the date of receipt.
 - (2) Routine messages by 5:00 p.m. on the date of receipt; and
 - (3) Messages relating to emergency situations, as described in En 805.03, to any potentially affected member, operator, or excavator, as applicable, as soon as possible, but not later than 10 minutes following receipt.

En 803.02 Education and Training

- (a) The notification center shall assure that the toll-free telephone number shall be prominently displayed in telephone directories state-wide.
- (b) The notification center shall:
 - (1) Make available literature describing the notification center.
 - (2) Assure the distribution of such literature to the public; and
 - (3) Make such literature available for purchase and distribution by requesting parties.
- (c) The notification center shall, upon request, provide training to its members regarding the operations of the notification center.
- (d) The notification center shall provide all members and interested persons with a brochure explaining the notification center's objectives, procedural guidelines, and opportunities for member participation.

En 804 Duties of Operators

En 804.01 Reporting Requirements for Operators of Underground Facilities.

- (a) Each operator shall notify the department as soon as reasonably possible, which in any event shall be within 24 hours of when it receives an excavator's notification or otherwise has reason to believe that damage as defined in En 802.02, has occurred to its underground facilities. Operator notification to the department shall be sufficient if it includes the date, time, and location of the damage, as well as all other information included in an excavator's notification to the operator, whether or not verified or confirmed by the operator.
- (b) Each operator shall complete and file "Form E-26, Report of Probable Violation of Underground Utility Regulations and/or Damage to Underground Facilities," revised August 2024, available on the department's website at www.energy.nh.gov, to the department as soon as reasonably possible, which in any event shall be within 20 days of when it receives an excavator's notification or otherwise has reason to believe that damage has occurred to its underground facilities.
- (c) Operators shall complete and file a negative report on department "Form E-26 Report of Probable Violation of Underground Utility Regulations and/or Damage to Underground Facilities," revised August 2024, available on the department's website at www.energy.nh.gov, with the department on or before the 3rd business day of the following month when there are no violations or written reports of probable violations of En 800, damage to underground facilities, or both.
- (d) The operator shall send the reporting form required by this section, accompanied by, where applicable, any troubleman's report, technician's report, other operator report, and any other incident report, to the department's "enforcement division," at the mailing address or email address listed on department Form E-26.
- (e) After December 31, 2016, upon exposure of previously unrecorded or inaccurately recorded underground facilities in the course of excavation the operator shall verify and modify the existing records as necessary.
- (f) The operator shall maintain records of all existing underground facility locations identified pursuant to (e) above and of all underground facilities abandoned in place after December 31, 2016.

En 804.02 Notification Requirements

- (a) Any operator who owns, operates, an underground facility used in the transportation of gas or hazardous liquids and subject to the federal pipeline statute, 49 U.S.C. §§ 60101 to 60137, shall:

- (1) Maintain a current list of the names and contact information of persons who normally engage in excavation activities in the area in which any underground facility is located;
 - (2) Notify abutters of the existence of an underground facility used in the transportation of gas or hazardous liquids subject to the federal pipeline statute, and
 - (3) Notify persons who normally excavate in the area in which an underground facility used in the transportation of gas or hazardous liquids subject to the federal pipeline statute owned by that operator, as often as needed to make them aware of the notification center, including:
 - a. The notification center's existence and purpose; and
 - b. How to learn the location of underground facilities before excavation activities begin.
- (b) An affected operator may complete the notification required by En 804.02(a)(2) above by:
- (1) Distributing fliers.
 - (2) Informational mailings.
 - (3) Placing line markers.
 - (4) Signage; or
 - (5) Other reasonable public education outreach consistent.
- (c) An affected operator shall complete the notification required by En 804.02(a)(3) above by distributing informational mailings, conducting informational sessions, or other means of effective communication.
- (d) An operator who participates in an underground utility damage prevention system shall not be required to locate underground facilities not owned by the operator, including, but not limited to, any such underground facilities running from a house to a garage or other outbuilding.
- (e) When no underground facility is within the area of a proposed excavation, an owner or operator receiving notification of the proposed excavation shall so advise the excavator by:
- (1) Marking the nonexistence of facilities within the pre-marked area of intended excavation in accordance with En 806;
 - (2) Participating in a meeting where details of the job site are discussed and documented; or
 - (3) Communicating with the excavator via e-mail, telephone, or other electronic communication, provided that the excavator confirms receipt of such communication.

En 804.03 Training of Locators.

- (a) Locators shall be trained in accordance with the National Utility Locating Contractors Association (NULCA) Professional Competence Standards for Locating Technicians, Fifth Edition 2017, available as noted in Appendix B, including the competencies as described in (b) below.
- (b) If not already specifically included in the above, training programs for locators shall be supplemented to include the following competencies:
 - (1) Electromagnetic locating;
 - (2) Instruction in the use of transmitters and receivers;
 - (3) Procedures for marking underground facilities;
 - (4) Training in the identification of facilities;

- (5) Safety procedures;
- (6) Operator map and record reading; and
- (7) Familiarity with the rules in this chapter.

En 805 DUTIES OF AN EXCAVATOR

En 805.01 Notification Required Prior to Excavation.

- (a) No person shall perform an excavation within 100 feet of an underground facility, except in an emergency situation pursuant to En 805.03, without first giving notification in accordance with this section.
- (b) Excavators shall, pursuant to RSA 374:51 notify the notification center:
 - (1) Not less than 72 hours prior to the proposed excavation, not including Saturdays, Sundays, and legal holidays; and
 - (2) Not more than 30 days prior to the proposed excavation.
- (c) The excavator's notification, required by (a) above, shall be valid for 30 calendar days from the date and time the notification center confirms the notification.
- (d) Excessive notifications by the same excavator on the same day may constitute extraordinary circumstances causing an operator to be unable to designate the location of underground facilities in a timely manner as required in En 806.02. It shall be presumed to be an extraordinary circumstance causing an operator to be unable to designate the locations of underground facilities as required in En 806.02 when the same excavator makes in excess of 15 notifications on the same day, provided that the operator complies with En 806.01(g) with respect to the notifications in excess of 15.
- (e) When an excavator contacts the notification center as described in (a) above, it shall provide the following:
 - (1) The name of the person notifying the notification center;
 - (2) The name, address and telephone number of the excavator;
 - (3) The name of each subcontractor or other person or entity who is expected to excavate at the intended excavation site on behalf of the excavator making the notification; and
 - (4) The specific location, including information such as:
 - a. Latitude and longitude coordinates;
 - b. Two cross street locations if applicable;
 - c. Notable landmarks;
 - d. Utility pole numbers that are verifiable in the field; and
 - e. Mile markers;
 - (5) The starting date for the proposed excavation; and
 - (6) The most current and accurate description of the intended excavation activity, to include information regarding any blasting or any trenchless excavation methods.
- (f) Prior to complying with the notification requirements of RSA 374:51, II and (a) above, an excavator shall, pursuant to RSA 374:51, IV, premark the area of proposed excavation by identifying the perimeter of the proposed site of the excavation.

- (g) The excavator shall premark in a way that does not interfere with traffic or pedestrian control and is not misleading to the general public.
- (h) An excavator shall not be required to premark any continuous excavation that is over 100 feet in length, or any pole replacement that is within 5 feet of an existing location.
- (i) If an excavation for a pole replacement is within 5 feet of an existing location, the excavator shall communicate the perimeter of the excavation to any potentially affected operator and any other potentially affected member of the notification center who owns or operates an underground facility, by any one of the following methods:
 - (1) Providing a detailed description of the site area;
 - (2) Providing detailed construction plans;
 - (3) Holding an on-site meeting with potentially affected operators; or
 - (4) Providing other effective means of communicating the perimeter of the excavation to any potentially affected operator, member, or both, of the notification center who owns or operates an underground facility.
- (i) If an excavation is over 100 feet in length, the excavator shall communicate the perimeter of the excavation to any potentially affected operator, as well as any member of the notification center who owns or operates an underground facility, by any 2 of the following methods:
 - (1) Providing a detailed description of the site area;
 - (2) Providing detailed construction plans;
 - (3) Holding an on-site meeting with potentially affected operators; and
 - (4) Providing other effective means of communicating the perimeter of the excavation to any potentially affected operator, member, or both, of the notification center who owns or operates an underground facility.
- (k) Once an owner or operator of an underground facility has marked the location of its underground facility in the area of an excavation, pursuant to RSA 374:53 and En 805.02, the excavator, and any employee or agent of the excavator performing work on behalf of the excavator at the site, shall be responsible for maintaining the markings during the excavation.
- (l) No person or entity not an employee of the excavator shall excavate on behalf of an excavator as a subcontractor or otherwise without separately complying with the notification requirements of this section unless the excavator has notified the notification center of the identity of that person or entity as provided in (e)(3) above.
- (m) A subcontractor of the excavator or other entity may excavate pursuant to the excavator's notification to the notification center if the subcontractor or entity:
 - (1) Performs excavation at the location specified in the notification;
 - (2) Has a contract or other written authorization to perform this excavation with the excavator;
 - (3) Does the excavation work specified in the notification;
 - (4) Is listed with the notification center, as provided in (e)(3) above; and
 - (5) Otherwise complies with En 800, RSA 374:48-56 and other applicable law.

- (n) No person shall misuse the intent of the notification center by making a request for marking of an underground facility for other than excavating activities, such as for conducting an engineering design, or without a present intention to excavate at the site subject to the request within 30 days.

En 805.02 Excavation That Affects the Tolerance Zone.

- (a) Any person conducting excavation activity that affects the tolerance zone surrounding an underground facility shall always exercise such reasonable care as is necessary to protect the underground facility from damage.
- (b) Except as provided in (c) below, to locate and identify an underground facility, the excavator shall excavate by methods limited to:
 - (1) Hand digging;
 - (2) Pot holing;
 - (3) Soft digging;
 - (4) Vacuum excavation;
 - (5) Other mechanical methods with the approval of the underground facility owner or operator; or
 - (6) Other methods accepted in the industry consistent with the alternatives listed in (1) through (5) above, which clearly will not affect the integrity of the underground facility.
- (c) For bituminous pavement and concrete travel surface removal an excavator shall not be limited to hand digging and the other non-invasive methods cited in (b) above.
- (d) For parallel type excavations, such as excavation along an existing underground facility at an approximately equal distance when measured periodically, the excavator shall expose the existing underground facility at intervals as often as necessary to avoid damage.
- (e) For perpendicular type excavations in which the markings are completed in accordance with 806.01(a) (2), the excavator shall expose the existing underground facility using methods listed in (b) above within the defined tolerance zone.
- (f) In the event the excavator exposes what appears to be the underground facility at is offset from the centerline:
 - (1) The excavator shall not assume there are no other underground facilities having the same function within the tolerance zone; and
 - (2) The excavator shall continue using methods listed in (b) above through remainder of the tolerance zone unless the verification of the existence or non-existence of underground facilities is determined by the operator.
- (g) For trenchless excavations, such as horizontal drilling, boring, pneumatic jacking, tunneling and pavement reclamation, reasonable care for purposes of En 805.02(a) shall include determining the exact depth of the underground facility and clearances required by the operator and incorporating location details into the trenchless excavation procedure to avoid any potential damage of the underground facility.

En 805.03 Emergency Situations.

- (a) If necessary to respond in an emergency situation, an excavator may begin an excavation without notifying the notification center prior to excavation as required by En 805.01 but shall notify the notification center at the earliest practicable moment.

- (b) In notifying the notification center of excavation or intended excavation in an emergency situation, the excavator shall specifically identify the dangerous condition involved.
- (c) An excavator who excavates in an emergency situation shall not be liable for a failure to notify the notification center as required by En 805.01 with respect to excavation in the emergency situation, provided the excavator provides the subsequent notice required in En 805.03(a).
- (d) Nothing in this section shall relieve the excavator from liability if:
 - (1) The excavator damages an underground facility which has been properly marked; or
 - (2) The excavation does not qualify as an emergency excavation.
- (e) No excavator shall indicate to the notification center or to an operator or member of the notification center that owns or operates an underground facility that an event constitutes an emergency situation unless the excavator believes in good faith that the circumstances do constitute an emergency situation.
- (f) The parties may request a determination by the department regarding whether a situation is, or was, an emergency situation, by setting forth in writing directed to the director of the department's enforcement division the facts supporting the assertion that the excavation was necessary to respond to an emergency situation and specifically identifying the dangerous condition involved, and the department shall make such a determination using a non-adjudication process based on a review of the facts of the situation and the definition of emergency situation.

En 805.04 Blasting.

- (a) If an excavator determines that blasting will be required during an excavation, the excavator shall inform the notification center when providing notice of the excavation.
- (b) If an excavator determines during the effective term of the excavator's notification that blasting is required within the area premarked in accordance with En 805.01 (d), the excavator shall notify the notification center of the need to blast. Notification shall be made at least 24 hours prior to any blasting, not including Saturdays, Sundays, and holidays.
- (c) When unanticipated obstructions prevent further excavation without blasting, the excavator shall provide separate notice of such blasting not less than four hours in advance of such blasting, not including the hours of 4:00 p.m. to 6:00 a.m. weekdays, or all of Saturdays, Sundays, and holidays.

En 805.05 Damage to an Underground Facility. When an excavator causes any damage to an underground facility not owned or operated by the excavator, the excavator shall:

- (a) Call 911 when:
 - (1) A gas underground facility is damaged and there is a release of gas;
 - (2) An electric underground facility is damaged and an excavator is informed that someone may have received an electrical shock or the excavator otherwise determines that a person may have received an electric shock; or
 - (3) Any other facility is damaged and public safety is affected.
- (b) Evacuate nearby structures if necessary;
- (c) Contact the facility owner or operator at the earliest practical moment following discovery of the damage;
- (d) Attempt no repairs, unless directed to by the facility owner or operator;

- (e) Call the notification center at 811 or 888-"DIG-SAFE"; and
- (f) Report the damage within 72 hours excluding weekends and holidays to the department by electronic mail on department "Form SNU-0401, Report of Probable Violation of Underground Utility Regulations and/or Damage to Underground Facilities, Non-Utility Report," revised August 2024 and available at the department website at www.energy.nh.gov.

En 806 MARKING THE TOLERANCE ZONE

EN 806.01 Tolerance Zone.

- (a) An operator shall use one of the following marking methods to mark the tolerance zone of an underground facility:
 - (1) The corridor marking method which shall be the practice of placing markers at either boundary of the tolerance zone, such that the markers will be 18 inches plus one-half the width of the facility away from the facility centerline;
 - (2) The centerline marking method which shall be the practice of placing markers directly over the centerline of the facility establishing boundaries at points located 18 inches plus one-half the width of the facility from the markers; or
 - (3) The offset marking method which shall be the practice of locating the centerline of the facility and placing markers at locations which parallel the facility.
- (b) Any operator shall use the offset marking method only when it is impractical to use either the corridor or centerline methods, such as in marking in the traveled portion of an unpaved roadway.
- (c) When marking an underground facility an operator shall mark the underground facility consistent with the color code for the utility type of the underground facility, as set forth in En 806.02.
- (d) In the event an operator maintains 2 or more underground facilities in close proximity to each other within the area of the proposed excavation activity, and the corridor marking method is to be applied, the operator may mark one tolerance zone.
- (e) When an operator marks 2 or more underground facilities as described in (d) above:
 - (1) The operator shall establish the boundaries of the tolerance zone by use of the corridor marking method by locating the boundaries of each separate underground facility and placing markers at the outer boundaries of the multiple underground facilities; and
 - (2) When the marking results in one area being marked, the operator shall inform the excavator of the marking of each of the separate underground facilities within the marked boundaries, either verbally or by appropriate single markings pursuant to En 806.01.
- (f) When an operator maintains 2 or more underground facilities in close proximity to each other within the area of the proposed excavation and the centerline marking method is to be applied, the operator shall place markers, conforming with En 806.01(a)(2), over the centerline of each facility.
- (g) In the event the operator or member who owns and/ or operates an underground facility is unable to designate the location of the underground facility due to extraordinary circumstances:
 - (1) The operator or member shall notify the notification center and provide an estimated completion date;
 - (2) The notification center shall document on the existing notification ticket, utilizing an attachment message, that the utility is unable to designate the location of the underground facility; and

- (3) The operator shall notify the excavator who called the notification center that it is unable to designate the location of the underground facility due to extraordinary circumstances.

EN 806.02 Markers.

- (a) Within 72 hours after receipt of notice from a proposed excavator or from the notification center of a proposed excavation, but not including Saturdays, Sundays and holidays, an operator or member of the notification center who owns or operates an underground facility, shall:
 - (1) Mark the location of its underground facility in the area of the proposed excavation; or
 - (2) If no underground facility is within the area of the proposed excavation, so notify the excavator pursuant to En 804.02(e).
- (b) An operator who participates in an underground utility damage prevention system shall not be required to locate underground facilities not owned by the operator, including, but not limited to, any such underground facilities running from a house to a garage or other outbuilding.
- (c) An operator shall mark underground facilities by the use of paint, stakes, flags, or by any other means that clearly indicates the location of the underground facility.
- (d) An operator shall consider the physical characteristics in the area of the proposed excavation in determining the type of marker to be used.
- (e) Operators shall mark underground facilities according to the following color code:
 - (1) Red shall be used for underground facilities conveying electric power, electric cable conduits or lighting cables;
 - (2) Yellow shall be use for underground facilities conveying gas, oil, steam, petroleum, or gaseous materials;
 - (3) Orange shall be used for underground facilities used for communications, alarm, signal, communications cables, or communications conduit;
 - (4) Blue shall be used for underground facilities conveying potable water;
 - (5) Green shall be used for underground facilities conveying sewer or used for drain lines; and
 - (6) Purple shall be used for underground facilities conveying reclaimed water such as used for irrigation or slurry lines.
- (f) Excavators shall use the color white for the pre-marking of the boundaries of a proposed excavation, except as provided in (g) below.
- (g) Excavators shall use pink for pre-marking when snow conditions would render white premarking not clearly visible.

En 806.03 Identification.

- (a) When an operator marks its underground facility it shall indicate:
 - (1) The width of the underground facility for all facilities greater than 1 inch nominal diameter;
 - (2) The specific owner or operator of the underground facility; and
 - (3) The function of the underground facility.
- (b) For purposes of En 806.03 (a)(3) functions shall be marked by using:

- (1) The letter E for underground facilities conveying electricity;
 - (2) The letter G for underground facilities conveying gas;
 - (3) The letters PP for underground facilities conveying oil;
 - (4) The letters ST for underground facilities conveying steam;
 - (5) The letters CH for underground facilities conveying chemicals;
 - (6) The letter T for underground facilities containing telephone wires or cable;
 - (7) The letters CATV for underground facilities conveying cable television signals;
 - (8) The letters TC for underground facilities conveying traffic control information or signals;
 - (9) The letters FA for underground facilities conveying fire alarm information or signals;
 - (10) The letter W for underground facilities conveying water;
 - (11) The letters RW for underground facilities conveying reclaimed water;
 - (12) The letter S for underground facilities conveying sewage;
 - (13) The letters SS for underground facilities conveying storm sewage; and
 - (14) The letters SD shall be used for underground facilities used for storm drainage.
- (c) An operator shall identify with markings any changes in direction or terminations occurring within the immediate area of the proposed excavation with arrows or other appropriate indicators.

En 806.04 Emergency Procedures. Each operator and member of the notification center who owns or operates underground facilities, or both, shall develop internal practices and procedures to:

- (a) Receive and respond to emergency notifications; and
- (b) Mark the location of facilities in emergency situations.

En 806.05 Marking Certain Newly Installed Underground Facilities.

- (a) Upon completing the installation of new underground facilities within an area that has been subject to excavator notification and premarking pursuant to En 805.01, an operator shall make reasonable efforts to communicate the existence of such facilities if they are covered with soil or other material that impairs their visibility.
- (b) For purposes of (a) above, reasonable efforts shall include:
 - (1) Marking the tolerance zone in accordance with En 806.01, En 806.02, En 806.03, and En 806.04;
 - (2) Contacting the excavator with information regarding the presence of the newly constructed facilities; or
 - (3) Leaving a tag or marker clearly indicating the presence of the newly constructed facilities with contact information.

En 807 ENFORCEMENT PROCEDURES

EN 807.01 Investigation of Complaints.

- (a) The notification center shall institute procedures to receive and resolve complaints of excavators, operators, owners of underground facilities, members, and the general public, but nothing contained herein

precludes any private cause of action for damages, including for wanton, intentional, or other unlawful conduct.

- (b) Owners and operators of underground facilities shall institute procedures to receive and resolve complaints of excavators and the general public.
- (c) The department staff shall consider and decide unresolved complaints pursuant to the procedures established in En 807.02 through 807.07.
- (d) An unresolved dispute relating to En 800 which is appealed in writing shall be treated as a request for an adjudicatory proceeding pursuant to the procedures established in En 200.

EN 807.02 Notice of Probable Violation.

- (a) In the event the department staff determines that a probable violation of RSA 374:48-56, En 800, or both, has occurred, staff shall issue a written notice of probable violation (NOPV) to the party alleged to have committed the violation.
- (b) The department staff shall send information regarding the NOPV by email or by regular or certified mail to the party noticed in the NOPV.
- (c) The NOPV shall include the following:
 - (1) A description of the probable violation and reference to the rule or statute regarded as violated;
 - (2) The date and location of the probable violation;
 - (3) A statement notifying the party or parties involved that civil penalties might be imposed pursuant to RSA 374:48-56, in the event of unfavorable determination; and
 - (4) Procedures for resolving the probable violation.
- (d) Any owner or operator of an underground facility involved in the NOPV shall provide a representative for any informal conference or hearing scheduled pursuant to En 800.

En 807.03 Alternative Responses to Notice of Probable Violation.

- (a) Upon receipt of the NOPV the respondent shall either:
 - (1) Submit to the department within 30 days, in writing, evidence refuting the probable violation referenced in the NOPV;
 - (2) Request in writing within 30 days, an informal conference with department staff to examine the basis of the probable violation; or
 - (3) Execute a consent agreement with the department resolving the probable violation.
- (b) If the respondent requests an informal conference pursuant to (a)(2) above, the department staff shall set a date and time for the informal conference.

En 807.04 Notice of Violation.

- (a) If, after reviewing testimony and any other evidence obtained in writing or conferences, the department or department staff involved in the damage prevention program determines that a violation of RSA 374:48-56, or En 800 has occurred, the department or department staff involved in the damage prevention program shall issue a notice of violation (NOV) to the respondent pursuant to RSA 374:55, VII.
- (b) The NOV so issued shall include:

- (1) The factual and statutory basis for the unfavorable preliminary determination;
- (2) A description of factors relied upon by department staff in making its determination, such as the gravity of the violation, history of prior violations, degree of culpability of the respondent, how quickly the respondent took action to rectify the situation, cooperativeness of respondent, and any other factors which would tend to either aggravate or mitigate the violation;
- (3) The civil penalty, if any, proposed to be imposed;
- (4) Procedures for remitting penalty; and
- (5) Statutory rights of the respondent as enumerated in RSA 374:48-56.

En 807.05 [Response to Notice of Violation](#). Within 10 days from receipt of the NOV, the respondent shall either:

- (a) Sign a consent agreement and remit the civil penalty; or
- (b) File a request in writing for a hearing before the department.

En 807.06 [Department Action](#).

- (a) The department shall act upon staff's recommendation unless the respondent requests a hearing pursuant to En 807.05(b).
- (b) Upon receipt of a hearing request under EN 807.05(b), the department shall provide the respondent with notice and an opportunity for a hearing, held pursuant to En 200.
- (c) At any hearing held under (b) above, the respondent shall have an opportunity to present evidence disputing the department's determination.

En 807.07 [Civil Penalties](#).

- (a) If the department or designated department staff within the division of enforcement finds reason to issue an NOV, the department or designated department staff shall determine whether to assess a civil penalty and the amount thereof pursuant to RSA 374:55.
- (b) In determining the assessment, the following factors shall be considered:
 - (1) The severity of the consequences resulting from the violation, the gravity of the violation, the degree of culpability of the respondent, and the cooperativeness of respondent, with weight to be given to compliance with En 805.05, history of prior violations, and other factors which would tend to aggravate fault; and
 - (2) Mitigating circumstances, such as how quickly the excavator took action to rectify the situation, how much control the excavator had over the situation, and other circumstance which would tend to lessen fault.

Don't Take Unnecessary Chances when Digging.



**Thank you for Reading This Manual.
Please Continue to Dig Safe!**